

JB-CSSD CHRONICLE

A publication of the Judicial Branch Court Support Services Division (JB-CSSD)



January 2024

Hello JB-CSSD,

I am happy to bring you the first edition of the JB-CSSD Chronicle for 2024. This publication highlights the excellent work going on in Juvenile Probation and Juvenile Residential Services.

I have to start though, by thanking our central office staff, and our field offices that once again stepped up and coordinated charitable giving events throughout November and December. To me, that just reinforces how committed you are to helping the people and communities we work with. Thank you for giving back and recognizing how much others need support during the holiday season.

I am very excited to share with you, in this edition of the Chronicle, the exceptional work going on in our Juvenile Probation and Juvenile Residential Services units. You will read about the innovative Restorative Justice Response Teams operationalized in juvenile probation and how JPO's are working with our LYNC programs to enhance child and family partnerships in the supervision process. Both initiatives are key additions to our juvenile probation work and will ultimately result in better engagement and case outcomes. Outstanding work by juvenile probation!!

You will also read about the great work going on in our Juvenile Courts by the clinical coordinators (CCs). Although the CCS have been providing forensic evaluations for the Court since 2007, their work is even that much more important today with respect to the transfer of the youth adjudicated as delinquent to the Branch in 2018. As noted in previous communications to you, the Branch's CCs and the work product they provide the Court are viewed as a national best practices model. Outstanding work by Juvenile Residential Services and our clinical coordinators!!

Lastly, I would also like to congratulate Juvenile Probation Officer Anthony Wilson and Clinical Coordinator Leslie Matos-Jubrey for being selected as "Getting it Done" for the Branch. You will read about the excellent work they do and why they were selected to be honored by their management teams. Thank you, Anthony and Leslie, for your commitment and dedication to the Branch and our division. The recognition is well deserved!!

Thank you for your attention to this information and again, I wish you and your families a happy and healthy 2024.

-Gary

Central Office Hosts Successful Food Drive



As the Thanksgiving holiday approached, Jinee Defeo of Central Office wanted to do something to give back. Tuning into the generosity of her colleagues, she pitched the idea of hosting a food drive to help alleviate food insecurity. When asked what inspired this idea Jinee said: “Thanksgiving is a time of year to give thanks and show kindness to others.

Unfortunately, hunger will never go away completely, but we have the power to give someone their next meal and, in that kindness, we can provide hope by demonstrating they are not alone in their struggles.”

Jinee enlisted the help of her colleague Michelle Noehren and together they decided to organize the food drive to benefit Connecticut Foodshare.

Foodshare aims to deliver an informed and equitable

response to hunger by mobilizing community partners, volunteers, and supporters. They do this through their mobile food pantry in addition to supporting a large network of food banks, soup kitchens, emergency shelters, residential programs, and day programs serving adults and children.

With 1 in 10 (380,000) Connecticut residents experiencing hunger, Connecticut Foodshare plays a vital role providing a lifeline of nourishing meals and essential groceries to thousands of individuals and families throughout the state.

Over the course of three weeks, employees were encouraged to donate non-perishable food items such as canned goods (including beans, vegetables, tuna, and soups), dry goods (including pasta, rice, and oatmeal), and other items like peanut butter, spices, and more. In the end, Central Office collected over 120 items that were delivered to Connecticut Foodshare’s main office in Wallingford, CT.

The food drive’s success was a testament to the power of collaboration and compassion. Central Office came together to give back to the community and the true spirit of Thanksgiving was embodied in the shared commitment to making a positive impact in the lives of those in need.

Central Office Operation Give Back a Success

Each year Central Office organizes a holiday toy drive called Operation Give Back. For the past 2 years the project has been a collaboration between the Central Office Year-End Planning Committee and the Programs and Services Unit with the goal of making a positive difference in the lives of those less fortunate during the festive season. With enthusiasm and determination, the organizing team set out to organize a toy drive that would not only bring joy to children/families but also foster a sense of community within the office.

Planning and coordination were key to the tremendous success of the toy drive. Programs and Services provided the genders and ages of thirty-nine youth within their programs and tags were added to the refrigerator in the Central Office 4th floor breakroom for employees to take to purchase toys or gift cards. Items were collected by December 15th and then were distributed by Programs and Services staff to their clients.

In the end, the success of the Central Office toy drive demonstrates the compassionate and generous spirit of our employees. Every child identified as in need received a gift from a staff member. We look forward to making Operation Give Back a success again in 2024.



Juvenile Probation Services Establishes Restorative Justice Response Team (RJRT)

Restorative justice is a broad term that seeks peaceful resolution to harm caused and balances the needs of the individual harmed, the individual that caused the harm and the community where the harm took place. Restorative practices include community building circles, restorative dialogue, and restorative conferencing. Restorative questions include:

- What happened?
- What were you thinking at the time?
- What have you thought about since?
- Who has been affected by what you have done?
- What do you think you need to do to make things right?

The Juvenile Probation Services Restorative Justice Response Team (RJRT) brings together identified Juvenile Probation Services (JPS) staff members that are early adopters of restorative practices and creates a peer-led learning collaborative for the exchange of innovative restorative approaches.

Goals of the RJRT include:

1. Identify opportunities to implement restorative practices.
2. Provide a network of skilled restorative justice practitioners to the field.
3. Strengthen restorative justice practitioner skills.

Members of the RJRT are:

Central Office – Regional Managers Sheron Green and Patricia Nunez, and Juvenile Matters Supervisor I Marco Romero

Bridgeport Juvenile Probation- Juvenile Probation Officers Aisha Sharp and Erik Rogers

Hartford Juvenile Probation – Juvenile Probation Officers John Massaro and Alba Pabon

New Haven Juvenile Probation – Juvenile Probation Officers Chantel Williams and Jennifer Sinclair

Stamford – Juvenile Probation Officer Maurice Hill Jr.

Waterbury Juvenile Probation – Juvenile Probation Officers Andrew Schuch and Denasia Williams

Restorative circles are being utilized proactively by Juvenile Probation to assist with developing relationships and rapport with youth and to address harm. Below are two examples of how Juvenile Probation Services utilize restorative practices.

Hartford

Juvenile Probation Officer and RJRT member John Massaro recently prepared and led a restorative justice harm circle with clients that had recently come to the attention of the court. With careful and well thought out advance planning and preparation, John located a safe and supportive community-based setting to hold the circle and prepared participants for what to expect. Participants included parents, family members, youth that were harmed, youth that committed the harm, school staff, two different JB-CSSD contracted community providers, clergy, and juvenile probation officers. The circle was held on a rainy Friday afternoon in a community space located at the East Hartford Police Department. The harm circle started with the facilitator establishing ground rules, followed by a strength-based opening round, and several circle rounds that allowed each participant space and time to talk while others listened. The circle ended with a closing that included song lyrics by the late Tupac Shakur and each client apologizing to one another. After the circle ended, the clients milled around easily talking to one another and John received an unexpected hug from an emotionally grateful family member that initially approached the circle with skepticism.

“The circle is a positive opportunity for the younger generation to learn to communicate and express their feelings and be able to move on from a past issue they may have encountered. It also shows the children they have people who care and will support them along the way while they also put the work in. This is something that should happen often even prior if there is a known problem to be used as a preventative.” – Direct quote from a parent of a client that participated in the harm circle.



Pictured: RJ harm circle facilitated in East Hartford.

Waterford

Waterford Juvenile Probation facilitated a restorative justice circle this past summer following an incident where three clients participating in a JB-CSSD sanctioned summer employment experience stole merchandise (i.e., socks, glasses, and ring) from a local store. This occurred while the clients were in the store to purchase food for their lunch break. After stealing the merchandise, staff heard them speaking about what they had stolen. Prior to the clients returning to the summer employment program, a restorative justice circle took place. The clients were able to hear how their decision to steal merchandise had an impact on the summer employment program, how the summer employment director was in fear of how the incident reflected on the program, how Juvenile Probation staff were concerned the program would be shut down, and how the local store was impacted by stolen merchandise. The clients were able to express their remorse and how it impacted them. This included loss of money, disappointment in themselves for the impact they had on the summer employment program (they had all grown close) and how it could have led to them losing their job for the entire summer. The circle ended with a check in on how everyone was feeling and there were many positive responses. The clients were given an assignment of coming up with three short-term goals and following up with the facilitator after the summer program ended. An apology letter was written prior to the circle by one client and verbal apologies happened naturally after the circle and conversations took place.



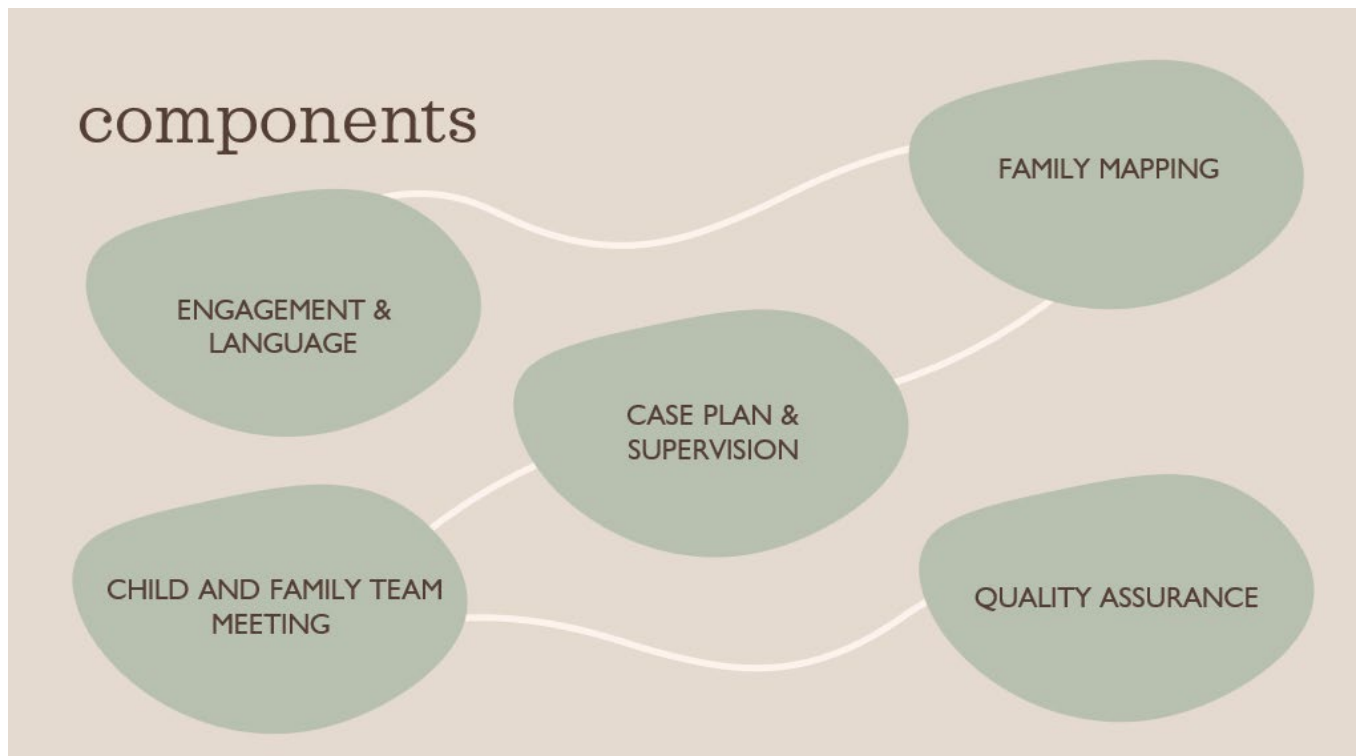
Pictured: Talking pieces from a recent RJ circle.

Juvenile Probation Services Implements Child & Family Partnerships Statewide

The Judicial Branch Court Support Services Division (JB-CSSD), in collaboration with the Council of State Governments (CSG) as part of initiatives connected to the Improving Outcomes for Youth (IOYouth) work, developed innovative approaches to enhancing Juvenile Probation and child and family partnerships. In October 2021, Juvenile Probation Services piloted a Child & Family Partnership (CFP) initiative in the Waterford and New Britain Juvenile Probation offices, and the Linking Youth to their Natural Communities (LYNC) programs.

Juvenile Probation Services seeks to engage children and families at the earliest point possible in their case with the goal of developing true partnership based on mutual trust and respect. It is crucial to risk reduction efforts that children and families are provided authentic opportunities to partner in decision making and all efforts are made to assist the child and family in meeting their family's needs, including helping them make the best use of system and community supports. Research shows that positive outcomes can be obtained when a strong connection between the child, the family, and the Juvenile Probation Officer is established and maintained.

Child and Family Partnership infuses wraparound principles in daily juvenile probation case management work and consists of the following five (5) components: engagement and language, family mapping, case plan and supervision, child and family team meeting, and quality assurance.



All Juvenile Probation Services staff participated in Child and Family Partnership professional development during October of this year.

Starting on November 1, 2023, Juvenile Probation and LYNC staff partnered on the rollout of Child and Family Team Meetings (CFTM) as a service within the LYNC programs. A CFTM is a

family-centered process conducted using a restorative justice framework with the goal of leveraging a family's supportive network to reduce further entrenchment in the juvenile justice system (i.e., reduce technical violations and use of short-term detention) which in turn will improve child and family partnerships.

Training with LYNC family advocates and JB-CSSD central office administrators took place at the New Haven LYNC program operated by CT Renaissance on September 21, 2023.



News from the Juvenile Court Clinic

About the Juvenile Court Clinic

The Juvenile Court Clinic program was created in 2007 to address challenges that juveniles with complex mental/behavioral health, educational, and substance use needs pose. The Juvenile Court Clinic integrates an independent, licensed mental health professional (Clinical Coordinator) into the court process; this program covers all juvenile delinquency courts. The goal of the Court Clinic is to provide the Court with timely, relevant, and accurate clinical and forensic information to assist the judge in dispositional planning.

The Clinical Coordinators are trained in a forensic model for assessment and report writing developed in collaboration with nationally-recognized forensic psychologists. The forensic model combines three specific models namely YOMO (Youth-the facts, Objectives-the formulation, Methods-the recommendations, Outcome-the prognosis), 4 P's (Predisposing, Precipitating, Perpetuating, Protective), and RNR (Risk-Needs-Responsivity). The YOMO model helps the Court to understand the characteristics of the youth, what needs to change through the most effective management plan, and the likelihood of success from such intervention. The utilization of the 4 P's model guides the Clinical Coordinators to organize their data in a temporal manner and as such to provide the Court with a coherent and chronological history of the presenting behavior that brings the youth to court. This model helps in understanding the factors that would perpetuate the behavior and the likelihood of continued legal involvement. The RNR model assists in making recommendations considering the youth's level of risk and safety concerns and ensuring that an appropriate intervention matches that level of risk. Given the risk factors, this model ensures that the Clinical Coordinators carefully consider responsivity factors that may interfere with the possible outcome of the recommended intervention.

This integrated model guides the Clinical Coordinators to build a useful formulation in terms of identifying the concerning behavior that will likely bring the youth back to the Court, identifies the critical risk factors, and explains how the risk factors/vulnerabilities are connected to and drive the behavior. Once the Clinical Coordinators have developed and evaluated their formulation, they make recommendations based on what needs to change and the steps that are most likely to successfully reduce recidivism risk. The recommendations are made based on the targeted risk factors/vulnerabilities and to leverage any strengths of the youth/family. Lastly, the Clinical Coordinators consider everything that is known about the youth and his/her family, their needs, and the services and interventions available to them and the likelihood that the proposed plan will yield success.

The Clinical Coordinators presently conduct the following court ordered assessments:

- Forensic Clinical Assessment (pre-adjudication/post adjudication).
- Violence Risk Assessment (post-adjudication or with signed Statement of Responsibility).

- Residential Placement Assessment (post-adjudication or with signed Statement of Responsibility).

The latter two evaluations include the use of validated instruments. The Structured Assessment of Violence Risk in Youth (SAVRY) assesses for future violence risk and the Risk Sophistication Treatment Inventory (RSTI) assess the child's level of treatment amenability.

The Clinical Coordinators serve as the liaison to contracted evaluations and make referrals on behalf of all courts. They assess cases for appropriateness of the need for further evaluations, including but not limited to psychological, inappropriate sexual behavior, academic achievement, adaptive functioning, and inpatient hospitalization. Upon the completion of these contracted evaluations, the Clinical Coordinators are responsible for reviewing the evaluations for quality assurance and to ensure that all specific referral questions are answered. The Juvenile Court Clinic oversees additional contracts including Competency to Stand Trial Examinations as well as agreements with state agencies such as DMHAS and DDS. Furthermore, the Juvenile Court Clinic works with other stakeholders on best practices for trauma focused treatment.



Pictured: Top row (L-R): Nakesha Alleyne, Jamie Almodovar, Jose Rodriguez, Allison Burch, Patrick Pierre, Catherine Foley Geib, Erica Harvill, Erin Shillo, Peter Brown, Gabrielle Waligora-Carroll. Middle row (L-R): Meghan Benjamin, Omayra Rodriguez, Leslie Matos-Jubrey. Bottom row (L-R): Shelby Bonini, Andrea Hewlett, Jessica Brooks, Kali Cavanaugh, Tracy Duran. (Not pictured, Catherine Seres)

Process and Outcome Evaluation

Due to the implementation of Public Act 18-31, An Act Concerning the Recommendations of the Juvenile Justice Policy and Oversight Committee and Concerning the Transfer of Juvenile Services from the Department of Children and Families to the Court Support Services Division of the Judicial Branch, JB-CSSD contracted with Developmental Services Group (DSG) to conduct a process and outcome evaluation taking a multi-informant and mixed methods approach of the newly created disposition of Probation Supervision with Residential Placement. This includes a) Court Clinic Assessment, b) a secure of staff-secure Residential Treatment Program, and c) Re-

entry and case planning by Juvenile Probation. The newly created process begins with the Court Clinic program that is tasked with a new evaluation process necessitated by Public Act 18-31, section 36 (g), “residential treatment placement must be indicated by either the child’s clinical and behavioral needs or the level of risk the child poses to public safety that cannot be managed in a less restrictive setting.” DSG evaluated a total of 28 metrics under the Court Clinic including but not limited to: Effectiveness of the Clinical Coordinator role and Effectiveness of the Forensic Formulation Model.

The results of the focus groups/interviews with court personnel resulted in positive feedback including that court parties overwhelmingly agreed that Clinical Coordinators were available to assist court personnel. Their role seems to be especially helpful to the judges and defense attorneys, who appreciated the clinical perspective and science-based approach. DSG found that the forensic formulation model was both useful and valid. The residential placement assessment model also reflects research-informed assessment of the following elements: a) exposures to adversities and evidence of traumatic-reaction to these exposures; b) peer relationships and family dynamics; c) history of misconduct and responses to prior interventions, including failures of probation or other supervision and/or history of responses to attempted behavioral health and other interventions; d) assessment of strengths and evidenced-based protective factors; and e) treatment amenability. The consensus was that the Clinical Coordinators’ expertise was valuable for judicial decision making.

Continuous Quality Improvement

The Juvenile Court Clinic (JCC) is highly invested in ensuring there is a Continuous Quality Improvement (CQI) program in place. For the past 14 years, the JCC has prided itself on its development and implementation of a robust, effective, and highly regarded CQI program. The CQI providers work with Clinical Coordinators and court evaluators to ensure the high quality and integrity of evaluations and assessments provided to the Court.

The CQI Team is comprised of qualified professionals which consist of licensed forensic psychologists and other licensed professionals with expertise in child and adolescent mental health, substance abuse, child sexual abuse, trauma/urban trauma/adverse childhood experiences, violence/aggression, conduct-related problems, juvenile inappropriate sexual behavior, juvenile competency to stand trial statutes, and cultural competence. The CQI team is focused on completing periodic audits of all court-ordered evaluations including Forensic Clinical Assessments and Residential Placement Assessments completed by the Clinical Coordinators. Individual evaluations/assessments are reviewed using a structured audit tool to adequately capture both areas of strength and future focus.

The goal of the CQI team is to ensure evaluations/assessments demonstrate attention to organization and readability, adhere to the forensic model, and offer conclusions, findings and recommendations that are synthesized and well-developed. Presently, Clinical Coordinator assessments are randomly selected and submitted for audit on a quarterly basis, with a greater focus on auditing Residential Placement Assessments. The CQI team also audits Court Based

Assessments, Competency to Stand Trial Evaluations, and Solnit Center 30 Day Evaluations quarterly. The CQI team is responsible for developing an annual report which in turn is used to inform yearly trainings for staff and contracted evaluator(s). The CQI team will often then develop and deliver the needed trainings to Clinical Coordinators and contracted evaluator(s). Additionally, the CQI team is available to provide case consultation for Clinical Coordinators as needed. This type of consultation is often sought with youth who have serious offenses or complex presentations.

Training Efforts

The Juvenile Court Clinic has been busy this past year providing scheduled trainings to court personnel. In the Fall of 2022 and now currently, the Clinical Coordinators are training all Juvenile Probation staff on Suicide Risk & Prevention. Clinical Coordinators routinely provide small group trainings in their respective courts and the content of these instructional sessions is typically driven by questions, requests and/or feedback given by the staff at those courthouses. Trainings topics have included: “Role of the Clinical Coordinator in the Court Process”, “Solnit and Psychiatric Residential Treatment Facility (PRTF) Process” and “Residential Placement Evaluations”. The Clinical Coordinators have responded to the training needs of the courts by developing and leading self-care activities to help reduce the stress of all our jobs particularly as we navigated through the COVID epidemic.

Every year, including this Fall, Clinical Coordinators and the Program Managers facilitate Court Personnel Meetings at each of the juvenile courthouses. The purpose of this meeting is to provide information about the latest happenings and initiatives of the Juvenile Court Clinic and to solicit feedback about ways to improve our product for the Court. This meeting has grown in importance this year due to the influx of new, talented personnel at all the state’s respective courthouses who may not be overly familiar with the roles and responsibilities of the Juvenile Court Clinic. Topics discussed at this year’s Court Personnel Meetings include an overview of the Juvenile Court Clinic, and reviewing of the process for Residential Placement Assessments, Solnit 30 Day Assessments, and Competency to Stand Trial Evaluations.

In addition to conducting trainings for court personnel, the Juvenile Court Clinic has continued to focus on receiving training on best practices in forensic report writing in order to provide the highest quality product to the Court. In recent months, Juvenile Court Clinic personnel have participated in trainings with topics including, “Tips for Writing Concise Forensic Reports” and “Maintaining Objectivity and Avoiding Bias in Risk/Needs Evaluations.”

Based on internal feedback and recommendations from the Development Services Group (DSG), the Juvenile Court Clinic will focus on 2 major forensic report writing training initiatives in 2024. The first will be using our reports to highlight the strengths, resilience factors, and protective factors impacting the youths’ functioning and how to leverage these factors more effectively toward behavior change. The Juvenile Court Clinic’s goal is to more effectively distinguish and highlight a youth's and family’s strengths incorporating those explicitly when recommending interventions.

Our second training initiative will focus on substance use and its connection to recidivism risk. While substance misuse has always been a topic covered in the Juvenile Court Clinic service memo, the Clinical Coordinators will receive training in describing the impact on youths' functioning in a more robust way, particularly when we find that substance use rises to the level of a clinical disorder. Substance misuse is a major risk/need factor for reoffending for many of the youth evaluated. The Juvenile Court Clinic intends to be more explicit in defining the drivers of the use and describing rehabilitation strategies to mitigate this integral risk factor.

Juvenile Court Clinic Staff Updates

Promotions

Patrick Pierre was promoted to the position of Program Manager I on December 17, 2021. Patrick was hired in 2008 as the very first Clinical Coordinator stationed at the New Haven Juvenile Court where he quickly established the program and was well regarded by all court personnel. Patrick effectively communicates with all those who need to be informed and handles sensitive information appropriately.

Allison Burch was promoted to the position of Program Manager I on March 10, 2023. Allison was hired in 2012 as a Clinical Coordinator and has been assigned to several juvenile courts including Rockville, Hartford, and most recently New Haven. Allison brings a great deal of experience in leadership skills from her previous position of Clinical Director of Hartford Healthcare. Allison maintains a positive attitude and is always willing to help others and continues to be recognized for her expertise in forensic assessments.



Pictured left to right: Allison Burch, Patrick Pierre, and Tracy Duran.

New Staff Members



Shelby Bonini

Shelby joined the Juvenile Court Clinic in June 2023 as the Clinical Coordinator stationed at the New Haven Juvenile Court. She brings a fantastic mix of clinical expertise and experience working with both youth and adults. She spent the first five years of her career as a school social worker before transitioning to medical social work in 2015. During the past eight years as a licensed clinical social worker, Shelby has worked for Yale-New Haven Health in various capacities such as completing psychiatric evaluations of youth and adult in the emergency

rooms, medical social work in the intensive care unit, and most recently on the oncology unit. Over the past several years, she has also served the Judicial Branch as a mental health consultant tasked with assessing and aiding youth being held at the Bridgeport Juvenile Residential Center. Shelby is an excellent addition to the Juvenile Court Clinic. We are fortunate to have her on the team!



Meghan Benjamin

Meghan joined the Juvenile Court Clinic in June 2023 as the Clinical Coordinator at Waterbury Juvenile Court. She brings a wealth of knowledge as a licensed clinical social worker with specific expertise around adolescent co-occurring mental health and substance abuse issues. She joins the Judicial Branch after spending the past 13 years at Connecticut Junior Republic in various capacities such as lead clinician at the CYFSC, clinical supervisor of the then Boys Intermediate Residential Program, and most recently, she was the clinical supervisor of the Waterbury MDFT HYPE (Helping Youth and Parents Enter Recovery) program. This MDFT adaptation focuses on youth and

young adults struggling with opioid addiction. Meghan is a welcomed addition to the Juvenile Court Clinic. We are so glad to have her as part of the team!

Staff Recognition

The Champion Award

Erin Shillo joined the Branch in 2019 as a Clinical Coordinator stationed at the Rockville Juvenile Court. Since that time, Erin has consistently volunteered extra effort in her role. She is often willing to go above and beyond assisting members in her court and her colleagues. While the unit has undergone many changes over the years, Erin has consistently displayed a positive attitude and remained flexible. Erin's desire to serve the Court and youth in the community to the best of her ability are seen through her passion and dedication to her role. She is an asset to the Juvenile Court Clinic, JB-CSSD, and Judicial Branch. We are lucky to have her as part of the team. Congratulations on being a "Champion," Erin!



T.E.A.M. Spirit Award

Jessica Brooks, Clinical Coordinator stationed at the Torrington Juvenile Court, is the recipient of the T.E.A.M. SPIRIT AWARD. The recipient of this award embraces the concept of Together Everyone Achieves More. In addition to her regular duties as Clinical Coordinator, this past year Jess stepped up for the Juvenile Court Clinic and JB-CSSD by participating as a reviewer on a Request for Proposal (RFP) panel scoring submissions for our LYNC programs. She also served as the interim Clinical Coordinator at



the Waterbury Juvenile Court during the Spring/Summer months until there was a new hire in place. Jess goes above and beyond to engage, communicate, and problem solve with court parties in her region, which has experienced many changes in personnel and leadership. We appreciate Jess's TEAM first attitude and are fortunate to have her on the Juvenile Court Clinic team.

Getting it Done Honorees

The newest Getting it Done Honorees are Juvenile Probation Officer Anthony Wilson and Leslie Matos-Jubrey. Please take a moment to read about these individuals who are going above and beyond and are getting it done for the Branch, our clients, their families, and the communities we serve.



Anthony Wilson

Anthony, who is a Juvenile Probation Officer in the Rockville Juvenile Probation office, was selected because he supervises mutual clients who have been engaging in ongoing disputes and physical altercations in the Thompsonville section of Enfield. There have been massive fights involving large groups of people with weapons involved. These fights continue to occur regularly with clients from both sides getting jumped and beaten. A large fight occurred at Enfield High School between several of JPO Wilson and JPO Rosa's clients leading to their arrest. JPO Wilson, without prompting, determined that he would need to think outside of the box and come up with a solution.

JPO Wilson scheduled a mediation between these two parties as he felt it may be the only thing to prevent the issues from escalating further. JPO Wilson reached out to the Lieutenant from the Enfield Police to determine if he could schedule a restorative circle at the department with all parties to mediate the issue and prevent further violence from occurring. JPO Wilson in collaboration with the police department brought all of the involved clients as well as their families together which led to all involved parties apologizing and agreeing to put the issues behind them. His willingness to think outside of the box has already made a significant difference in the dispute among these individuals.



Leslie Matos-Jubrey

Leslie has been a Clinical Coordinator since 2012. She was stationed at the Hartford Juvenile Court up until two years ago when she transferred to Central Office in Glastonbury where she is responsible for special projects that include but are not limited to CMIS testing and writing new data points, developing and revising Juvenile Court Clinic policies and protocols, organizing and developing training for Clinical Coordinators, participating in continuous quality improvement processes for court ordered evaluations, as well as other important JBCSSD/Juvenile Court Clinic initiatives. Leslie is consistently looking for new projects to

work on in order to improve and simplify processes for the Juvenile Court Clinic. Leslie instills a spirit of teamwork among her colleagues by fostering cooperation and a collaborative environment. She has gone out of her way to set up team building activities, is always available to process cases with colleagues, is willing to look up resources for trainings, and thinks of creative ideas for her colleagues and managers. We are lucky to have Leslie on our team. Congratulations Leslie on getting it done for the Branch!