

Minutes
Public Service and Trust Commission
Committee on Access

February 27, 2008

The Committee on Access of the Public Service and Trust Commission met in the 4th floor conference room at Superior Court, 90 Washington St., Hartford, CT.

Those present: Ms. Beth Bickley, Mr. Joseph Camilleri, Ms. Lisa Holden, Judge Joseph Shortall (co-chair), Atty. Toni Smith-Rosario (co-chair), and Mr. Alex Wood.

The meeting was called to order at 3:15 PM.

1. The first agenda item was the review and approval of the minutes. Upon motion and second, the minutes were approved as distributed.
2. The next agenda item was a presentation on the development of performance measures by Steve Marhefsky and Joe Greelish. The presentation emphasized the dynamic nature of the process of developing outcome goal, strategies, activities, and performance measures as well as the need to continually tie all aspects of the strategic plan into the mission of the Judicial Branch.
3. The next agenda item was a discussion of the outcome goal. The drafts of the goal were reviewed and discussed. After discussion, the committee agreed on the following outcome goal:

Every person shall be provided equal and unobstructed access to Judicial Branch facilities, processes and information through the identification and elimination of barriers.

4. The next agenda item was a discussion on the development of the “whys” that are the basis for the stated goal. At the meeting of the full commission on March 25th, each committee will present its outcome goal and a statement describing the reasons why the outcome goal is necessary. Those reasons are found in the material from the focus groups, public hearings, and surveys. After discussion, it was decided that staff would put all draft language regarding the “whys” into a single document that will be circulated to the committee. All committee members will then review the drafts of the “whys” and come to the meeting of the committee on March 6th prepared to discuss the “whys.”
5. The next meeting of the committee is March 6th at 3:00 PM.

The meeting adjourned at 4:35 PM.