Minutes Public Service and Trust Commission Committee on Access

March 20, 2008

The Committee on Access of the Public Service and Trust Commission met in the 4th floor conference room at Superior Court, 90 Washington St., Hartford, CT.

Those present: Ms. Beth Bickley, Mr. Joseph Camilleri, Judge Joseph Shortall (co-chair), Atty. Toni Smith-Rosario (co-chair), and Mr. Alex Wood.

The meeting was called to order at 3:10 PM.

- 1. The first agenda item was the review and approval of the minutes. Upon motion and second, the minutes were approved as distributed.
- 2. The first item discussed was the rationale for the outcome goal. After discussion based upon the most recent information provided to the staff, the rationale that will be submitted by the committee will not be in narrative form. The committee will provide to the Commission a bulleted list of reasons that the outcome goal was selected along with anecdotes/stories that illustrate the reasons.
- 3. The next agenda item was a discussion on the development of strategies. The committee discussed the strategies that had been drafted by committee members and circulated prior to the meeting. After lengthy discussion, the committee decided upon five strategies. The rationale for the strategies will be put into bullet form and reviewed by the committee at its next meeting.
- 4. The next agenda item was a discussion of the March 25th Commission meeting. The co-chairs of each committee will report to the full commission on the committee's process to determine the outcome goal, the draft of the outcome goal, and the rationale for the outcome goal. The presentation from each committee should take five minutes and the Commission will then have the opportunity to ask questions and discuss each of the goals.
- 5. The committee will meet to discuss performance measures for the goal and strategies. Material will be emailed to everyone prior to the next meeting.
- 6. The next meeting of the committee will be on April 4th at 3:00 PM.

The meeting adjourned at 4:15 PM.