## Minutes

## **Public Service and Trust Commission Committee on Cultural Competency**

## February 23, 2010

The Committee on Cultural Competency met at 225 Spring Street in conference room 4B in Wethersfield on February 23, 2010.

Those in attendance: Hon. Richard A. Robinson (Chair), Ms. Linda J. Cimino, FSM David A. Dee, Atty. Linda A. Dow, Hon Brian T. Fischer, Ms. Diane Hatfield, Ms. Sharon Moye-Johnson, Atty. Susan Marks, Ms. Hilda Nieves, Ms. Robyn N. Oliver, and Hon. Barbara M. Quinn.

The meeting was called to order at 2:18 PM by Judge Robinson.

- 1. Judge Robinson welcomed the members in attendance.
- 2. The minutes from the January 22, 2010 meeting were unanimously approved.
- 3. Judge Robinson discussed what he saw as the next steps for the committee as a result of the affinity diagram exercise conducted at the last meeting. It was recommended that the committee conduct a series of focus groups with external stakeholders, and a few with judges and staff, to determine their perceptions of the Branch's cultural competence. This information will assist the committee in understanding what it means to be culturally competent, and in turn, it will be able to develop a better training program after understanding the needs and perceptions of the Branch's stakeholders.

A discussion ensued regarding how to conduct a focus group; who should facilitate the focus groups; possible external groups that should be invited to participate; and the questions that should be asked. The Support Staff agreed to develop an inclusive list of external and internal groups and the focus group questions to be asked for the committee to review.

- 4. Ms. Oliver and Ms. Nieves agreed to coordinate a presentation on cultural competence and diversity for the next committee meeting. The next meeting date will be announced at a later date.
- 5. The meeting was adjourned at 2:52 PM.