Minutes Public Service and Trust Commission Committee on Changing Demographics February 6, 2008

The Committee on Changing Demographics of the Public Service and Trust Commission met in the 4th floor conference room of 90 Washington Street, Hartford, CT at 3:00 p.m.

Those in attendance: Hon. Antonio C. Robaina (Co-Chair), Atty. Carolyn Signorelli (Co-Chair), Magistrate Sandra Sosnoff Baird, Hon. Barbara M. Quinn, and Hon. Hillary B. Strackbein Support Staff present: Shawna Johnson and Sandra Lugo-Ginés

Judge Robaina and Attorney Signorelli called the meeting to order at 3:15 p.m.

Upon motion and second, the minutes from the meeting of January 24, 2008 were unanimously approved.

Members of the committee re-reviewed the Committee Charge and agreed it clearly identifies their focus in creating an outcome goal and strategies. A spirited discussion ensued as individual members shared their proposed outcome goal that they were asked to write prior to today's meeting. Collectively, the committee formed one draft outcome goal using each other's proposals. The committee agreed they may re-work the draft as they continue to read and analyze the focus group materials.

The support staff discussed the components of the outcome goal: the outcome goal itself; why it is necessary; and performance measures tied to the outcome goal. The trends and impacts discovered in the focus groups will generate why the outcome goal is necessary. The committee discussed some of the impacts given to them in their committee binder and possible strategies they could later include in their final report to the Public Service and Trust Commission.

Attorney Signorelli volunteered to fully review the committee-specific trends and impacts and create a list of recurring themes for the next meeting. The remaining committee members picked one or more of the bullets from the Committee Charge and will propose some strategies for the next meeting.

The support staff distributed additional trends, impacts, strategies and values from several focus groups conducted since the first committee meeting.

The next committee meeting is scheduled for February 20, 2008 in the 4th floor conference room at 90 Washington Street in Hartford beginning at 3:00 p.m.

The meeting was adjourned at 4:45 p.m.