Minutes

Public Service and Trust Commission Committee on Changing Demographics February 20, 2008

The Committee on Changing Demographics of the Public Service and Trust Commission met in the 4th floor conference room of 90 Washington Street, Hartford, CT at 3:00 p.m.

Those in attendance: Hon. Antonio C. Robaina (Co-Chair), Atty. Carolyn Signorelli (Co-Chair), Magistrate Sandra Sosnoff Baird, Hon. Clarance J. Jones, Hon. Barbara M. Quinn, and Hon. Hillary B. Strackbein Support Staff present: Shawna Johnson and Sandra Lugo-Ginés

Judge Robaina and Attorney Signorelli called the meeting to order at 3:10 p.m.

Upon motion and second, the minutes from the meeting of February 6, 2008 were unanimously approved.

The next agenda item was a presentation on the development of performance measures by Steven Marhefsky and Joe Greelish. The presentation emphasized the dynamic nature of the process of developing an outcome goal, strategies and performance measures.

The committee reviewed the outcome goal and after discussion unanimously agreed to the following outcome goal:

Provide all users of the court with a diverse, socially aware, and culturally competent environment that is sensitive to their values and responsive to their needs.

The next agenda item was a discussion on the development of the "whys" that are the basis for the stated goal. At the meeting of the full commission on March 25, 2008, each committee will present its outcome goal and a statement describing the reasons why the outcome goal is necessary. Those reasons are found in the material from the focus groups, public hearings and surveys. The Committee on Changing Demographics reviewed their draft rationale and requested the Support Staff to research more current statistics regarding the variety of cultures in Connecticut and other demographic information. Upon these minor revisions, the co-chairs, Judge Robaina and Attorney Signorelli, will be prepared to present the outcome goal and rationale at the full commission meeting.

The next agenda item was a discussion of strategies. The committee drafted 5 strategies to address the outcome goal. Committee members were assigned a strategy to develop appropriate performance measures for each.

The committee designated Judge Jones to represent the Committee on Changing Demographics on the Vision, Mission & Values Committee. The Support Staff will forward Judge Jones' name to Judge DiPentima for further contact regarding this committee's charge.

The next committee meeting is scheduled for March 18, 2008 in the 4th floor conference room at 90 Washington Street in Hartford beginning at 3:00 p.m.

The meeting was adjourned at 4:45 p.m.