

Minutes
Public Service and Trust Commission
Committee on Changing Demographics
March 18, 2008

The Committee on Changing Demographics of the Public Service and Trust Commission met in the 4th floor conference room of 90 Washington Street, Hartford, CT at 3:00 p.m.

Those in attendance: Hon. Antonio C. Robaina (Co-Chair), Atty. Carolyn Signorelli (Co-Chair), Magistrate Sandra Sosnoff Baird, Hon. Clarence J. Jones, Hon. Barbara M. Quinn, and Hon. Hillary B. Strackbein Support Staff present: Shawna Johnson and Sandra Lugo-Ginés

Judge Robaina and Attorney Signorelli called the meeting to order at 3:10 p.m.

Upon motion and second, the minutes from the meeting of February 20, 2008 were unanimously approved.

The committee first reviewed the outcome goal, and understood per Judge DiPentima that all committee outcome goals may be revised for style consistency, but that the meaning of each committee's outcome goal would not change. Attorney Signorelli addressed the Public Service and Trust Steering Committee's request to define what the Committee on Changing Demographics means by "socially aware," a phrase found in the committee's outcome goal. The committee agreed that "socially aware" addresses the different economic, value systems, and cultural backgrounds that may affect behavior or reactions to the court system. The Judicial Branch will need to be aware of those differences and employ strategies to deal with them.

The committee then reviewed the performance measures each member developed for the strategy they were assigned. Members requested that Steven Marhefsky and Joe Greelish, who previously gave a presentation on the development of performance measures, review their performance measures for feedback, and perhaps attend the next committee meeting. The support staff will arrange this.

The committee then discussed the rationale for the outcome goal, spending time adding some of the real life experiences/anecdotes that came out of the committee discussions, the focus groups or the public hearings. These stories illustrating the whys will humanize the plan and make it more accessible. Judge Robaina and Attorney Signorelli will present the outcome goal and rationale to the Public Service and Trust Commission meeting on March 25, 2008.

The next committee meeting will be Tuesday, April 1, 2008 in the 4th floor conference room at 90 Washington Street in Hartford beginning at 2:00 p.m.

The meeting was adjourned at 3:50 p.m.