State of Connecticut Judicial Branch Public Service and Trust Strategic Plan

Committee on Limited English Proficiency

Media and Outreach Work Group

Monday, April 12, 2010 936 Silas Deane Highway, 4th floor conference room Wethersfield, CT 2:00 – 3:30 p.m.

Agenda and Minutes

Present: Toni Smith-Rosario (Chair), Ginny Apple, Rhonda Stearley-Hebert, Hilda Nieves, Karen Chorney (Staff)

1. Approval of minutes from March 4, 2010

The minutes of the meeting held on March 4, 2010 were unanimously approved by the work group members.

Review of final results from Media and Outreach Survey to Community Organizations

Toni reviewed some of the highlights of the survey results: virtually all of the responding organizations were willing to share information from the Judicial Branch with clients, many organization suggested using flyers or posters as a form of outreach, the majority of organizations were familiar with the Judicial Branch website but significantly fewer were aware of the Spanish-language pages, and several organizations had broad outreach plans in place and were willing to share their experience and expertise with the Branch.

3. Discussion of draft working group report to the LEP Committee

The members reviewed the report drafted by Toni. The addendums to be attached were discussed and agreed upon. The members acknowledged that most of the 14 recommendations generated by the work group fall within the realm of External Affairs. Rhonda indicated that Melissa Farley has been kept apprised of the group's progress and is interested in reviewing the recommendations once the LEP Committee has approved them.

Toni explained that this was the last meeting of this work group as its final report would be submitted to the LEP Committee for approval on April 29, 2010. She thanked the work group members for their commitment and hard work.