

**Public Service and Trust Commission
Delivery of Services Committee
Meeting Agenda
February 28, 2008
2:30 p.m.**

- I. Review and Approval of Minutes
- II. 'Determining Performance Measures' Presentation
- III. Discussion of Outcome Goal
 - a. Finalize Outcome Goal
 - b. Discuss Rationale for Goal – 'The Why'
 - c. Discuss Performance Measures
- IV. Begin Discussion of Strategies
- V. Other Business