

**Minutes**  
**Public Service and Trust Commission**  
**Delivery of Services Committee**  
**March 5, 2008**  
**2:00pm**

The Delivery of Services Committee of the Public Service and Trust Commission met in the O'Sullivan Hearing Room located at Milford Superior Court on Wednesday, March 5, 2008 at 2:00pm.

Those in attendance:

Co-Chair Norman Janes, Honorable John Boland, Attorney Joseph Mirrione, Honorable William Rush; Attorney Mary Sommer Sandak; Attorney Robert Stillman, Honorable Douglas Mintz.

Attorney Norman Janes called the meeting to order at 2:15pm.

1. The first order of business was Review and Approval of Minutes by the committee. A motion to approve the minutes was properly moved, seconded and accepted by the committee.
2. A discussion was held regarding the outcome goal. The committee agreed to make a minor revision to the outcome goal language.
3. A round table discussion was held regarding the draft rationale for the outcome goal. The committee discussed and drafted language for the rationale. The new language will be incorporated and a draft will be presented to the committee at the next meeting.
4. A discussion was held regarding the development of strategies. The committee members will draft strategies for review and discussion at the next meeting.

The meeting adjourned at 3:50pm.

The next meeting of the Delivery of Services Committee is scheduled for 2:00pm to 4:00pm., on Friday, March 14, 2008 at Court Operations, 225 Spring Street, Room 204, Wethersfield, CT 06109.