

Minutes
Public Service and Trust Commission
Delivery of Services Committee
March 14, 2008
2:00pm

The Delivery of Services Committee of the Public Service and Trust Commission met in Room 204 at 225 Spring Street, Wethersfield, CT on March 14, 2008 at 2:00pm.

Those in attendance:

Co-Chair Norman Janes, Honorable John Boland, Attorney Joseph Mirrione, Honorable William Rush; Attorney Michael Ryan; Attorney Mary Sommer Sandak; Attorney Robert Stillman, Honorable Douglas Mintz.

Attorney Norman Janes called the meeting to order at 2:05pm.

1. The first order of business was Review and Approval of Minutes by the committee. A motion to approve the minutes was properly moved, seconded and accepted by the committee.
2. A discussion was held regarding the draft rationale for the outcome goal. The committee discussed the use of the word "user" in the Committee's outcome goal and rationale. The committee agreed to revise the language in the rationale.
3. A lengthy discussion was held regarding the development of strategies. The committee members presented and discussed several draft strategies and agreed on language for six (6) strategies.

The Committee agreed to begin drafting rationales for the six draft strategies for presentation and discussion at the next meeting.

The meeting adjourned at 4:08pm.

The next meeting of the Delivery of Services Committee is scheduled for 1:30pm to 3:00pm., on Tuesday, March 25, 2008 at the Marriott Hotel, Salon A and B, Rocky Hill, CT