

Minutes
Public Service and Trust Commission
Delivery of Services Committee
April 4, 2008
3:00 PM

The Delivery of Services Committee met by teleconference on Friday, April 4, 2008 at 3:00 p.m.

The following Committee members participated: Co-Chair Norman Janes, Honorable John Boland, Attorney Joseph Mirrione, Attorney Michael Ryan, Attorney Mary Sommer Sandak, and Attorney Robert Stillman.

Attorney Norman Janes called the meeting to order at 3:05 p.m.

1. The first order of business was Review and Approval of Minutes by the committee. A motion to approve the minutes was properly moved, seconded, and approved by the committee.
2. A discussion was held regarding the finalizing of the outcome goal rationale. The committee agreed that the revised language was acceptable.
3. A review and discussion of the rationales for the six strategies was held. Members had prepared rationales for each of the strategies. These rationales were discussed and approved with a few minor revisions.
4. A round table discussion was held regarding performance measures for the strategies. After discussion of possible performance measures for each of the strategies, each committee member agreed to draft performance measures for two of the strategies, one for which he or she had prepared a rationale and one other strategy, for review and discussion at the next meeting.

The meeting adjourned at 4:30 pm.

The next meeting of the Delivery of Services Committee will be held at 2:00 p.m. on Friday, April 11, 2008 in Conference Room 204 at Court Operations, 225 Spring St., Wethersfield, CT 06109.