

Minutes
Public Service and Trust Commission
Delivery of Services Committee
April 18, 2008
2:00pm

The Delivery of Services Committee of the Public Service and Trust Commission met at Court Operations, 225 Spring Street, Conference Room 204, Wethersfield, CT 06109 at 2:00pm.

Those in attendance:

Co-Chair Norman Janes, Co-Chair Honorable Dan Shaban; Attorney Joseph Mirrione; Honorable William Rush; Attorney Michael Ryan; Attorney Mary Sommer Sandak; Attorney Robert Stillman; and Steve Marhefsky and Joseph Greelish , Court Operations.

Attorney Norman Janes called the meeting to order at 2:05pm.

1. The first order of business was Review and Approval of Minutes by the committee. A motion to approve the minutes was properly moved, seconded and accepted by the committee.
2. A discussion regarding performance measures was led by Steve Marhefsky and Joe Greelish from Court Operations. The committee reviewed, discussed, modified and developed performance measures for the outcome goal and each of the strategies.
3. The committee discussed and developed several activities for each of the strategies.
4. The meeting adjourned at 3:45pm