

Foreclosure Mediation Program

Report to the Banks Committee of the General Assembly

Submitted Pursuant to General Statutes §§ 11-4a and 49-31n(d)(2)

February 14, 2015

Office of the Chief Court Administrator
Honorable Patrick L. Carroll, III



The mission of the Connecticut Judicial Branch is to serve the interests of justice and the public by resolving matters brought before it in a fair, timely, efficient and open manner.

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Introduction

On February 14, 2014, the Office of the Chief Court Administrator submitted the first of two reports on the Foreclosure Mediation Program ("FMP") to the Banks Committee of the General Assembly. The report summarized information required by General Statutes (Supp. 2014) §49-31n(d)(1) for the period July 1, 2013 through December 31, 2013, inclusive.

On August 8, 2014, Judicial Branch Court Operations Unit staff met with representatives from the Governor's office, the Department of Banking, the banking industry, and consumer advocates to get their input on data recommended for inclusion in this report¹, which covers the period July 1, 2013 through December 31, 2014, inclusive. All stakeholders were given the opportunity to provide input, and all requested data has been included, to the extent it is readily accessible from any of the available Judicial Branch databases. A more extensive analysis of the FMP² can be found on the Judicial Branch website at http://www.jud.ct.gov/statistics/fmp/. This report was funded by a grant through the State Justice Institute, was authored by independent consultants, and was recently released.

Part 1 of this report presents information about the civil docket statewide. Available data is reported by calendar year, from 2007 through 2014, for (i) all civil cases, (ii) all foreclosures, including non-mortgage and mortgage foreclosures, (iii) all mortgage foreclosures, including commercial and residential mortgage foreclosures, and (iv) eligible mortgage foreclosure cases in the FMP. Additional data concerning the average time to disposition (from case initiation to case completion) is also reported under a number of different scenarios.

Part 2 of this report contains a FMP summary, participant information, and data by judicial district on cases in the FMP between July 1, 2013 and December 31, 2014. This includes premediation and mediation data, requests to extend the mediation period and objections thereto, as well as mediation outcomes.

A judicial district map, sample mediator report forms, and FMP settlement data for cases completing mediation³ are attached to the report in Appendices A-E.

¹ General Statutes (Supp. 2014) §49-31n(d)(2) provides in part that "the detailed data points... [for the report]...shall be developed by the Chief Court Administrator in consultation with representatives from the Governor's office, the banking industry and consumer advocates."

² G. Gong & C. Brinton, "Connecticut Judicial Branch Mortgage Foreclosure Mediation Program Evaluation", State Justice Institute, October 2014.

³ Settlement data does not include cases that do not complete mediation because mediation was terminated by a judge or voluntarily terminated by the mortgagor.

Civil Docket Summary

The tables on the following pages report data on the court's civil docket in general, as well as foreclosure dockets in particular, in an effort to answer the question, "Are foreclosure filings increasing, decreasing, or remaining stable?"

Note: Mortgage foreclosure data is unavailable for 2007 and the first half of 2008 because the Judicial Branch did not differentiate between a mortgage and non-mortgage foreclosure case until July 1, 2008. Accordingly, mortgage foreclosure data for 2008 in all tables that follow is only for the period July 1, 2008-December 31, 2008.

Caseload Data

Table 1: Cases Added

Calendar	Civil Matters	Foreclosures ⁴	Mortgage Foreclosures		
Year	All	All	AII ⁵	With FMP request ⁶	In FMP ⁷
2007	62,841	18,001	Not available	Not applicable	Not applicable
2008	72,240	21,769	9,200 (1/2 year)	3,050 (1/2 year)	2,737 (1/2 year)
2009	80,050	27,340	22,151	9,799	8,571
2010	72,494	21,718	16,262	8,459	7,225
2011	66,940	14,781	9,445	4,651	3,891
2012	63,581	19,202	13,117	6,177	4,909
2013	61,244	21,443	16,117	7,619	6,236
2014	55,715	16,079	11,604	5,005	4,164

⁴ Includes actions to foreclose tax, condominium, and judgment liens as well as commercial and residential mortgage foreclosures.

⁵ Includes all commercial and residential mortgage foreclosures. Only those residential mortgage foreclosures that meet the statutory eligibility requirements are eligible to participate in the FMP. Commercial foreclosures are ineligible for the FMP.

⁶ Includes any mortgage foreclosure action with a return date on or after July 1, 2008 where the mortgagor has *filed* a Foreclosure Mediation Certificate requesting mediation. Numbers may include cases determined to be ineligible that would not be referred to the FMP.

⁷ Includes any mortgage foreclosure action where the mortgagor filed a Foreclosure Mediation Certificate, was determined to be eligible for the FMP, and was put in the program. To be eligible, the mortgagor must be a borrower on the note secured by the mortgage being foreclosed, must own the property and occupy it as a primary residence, and the property must be a 1-4 family residence in Connecticut. It must be a mortgage foreclosure with a return date on or after July 1, 2008.

Comment: Statewide, filings in all civil matters, including foreclosure filings, peaked in 2009 and by 2014 had returned to levels seen prior to the 2008 economic downturn.

Table 2: Cases Disposed

Calendar Civil Matters Foreclosures				Mortgage Foreclosures		
Year	All	All	All	With FMP Request	In FMP	
2007	64,399	15,956	Not available	Not applicable	Not applicable	
2008	59,754	16,998	1,841(½ year)	565 (1/2 year)	432 (1/2 year)	
2009	63,328	17,614	10,072	3,711	3,000	
2010	75,324	22,834	15,163	8,454	6,366	
2011	73,219	17,734	11,492	7,715	5,817	
2012	67,672	17,790	10,540	6,696	4,981	
2013	67,642	20,749	13,670	7,787	5,787	
2014	67,090	22,914	17,159	9,886	7,206	

Table 3: Cases Pending at Calendar Year End

Calendar	Civil Matters	Foreclosures	Mortgage F	oreclosures
Year	All	All	All	With FMP Request
2007	69,893	16,565	Data Not Available	Not Applicable
2008	82,340	21,340	7,333 (1/2 year)	3,093 (1/2 year)
2009	99,100	31,099	19,474	9,927
2010	96,025	29,897	20,522	11,807
2011	89,748	26,944	18,484	10,499
2012	85,602	28,284	21,021	11,457
2013	79,177	29,049	23,512	12,892
2014	67,881	22,177	17,924	9,935

Comment: Cases where mediation was requested make up a little more than half of all pending mortgage foreclosures.

Time to Disposition Data

The following table reports, by calendar year, the average number of days it took to dispose of a mortgage foreclosure case both with and without FMP participation.

Table 4: Average Time to Case Disposition with and without Mediation

Calendar Year		Case Withdrawn by Plaintiff	Case Dismissed by the Court For Failure to Prosecute	os solutions of Strict soreclosure Entered	Judgment of Foreclosure by Sale Entered	
	No Mediation					
2007	Mediation	Data Not Available Data Not Available				
	No Mediation					
2008	Mediation	Data Not Available				
		Data Not Available				
2009	No Mediation	148	396	147	329	
	Mediation	185	419	218	415	
2010	No Mediation	266	392	236	474	
2010	Mediation	310	460	359	563	
2011	No Mediation	394	354	354	563	
2011	Mediation	447	531	497	697	
2012	No Mediation	399	1,168	397	685	
2012	Mediation	515	1,197	630	802	
2012	No Mediation	397	1,081	417	666	
2013	Mediation	518	1,140	757	872	
2014	No Mediation	475	1,484	428	676	
2014	Mediation	593	1,446	834	945	



Program Summary

Funding: Since its inception on July 1, 2008, the FMP has been funded by appropriations from the state's Banking Fund, and funds have been appropriated through fiscal year 2016. The FMP currently is scheduled to terminate when all mediation has concluded with respect to any foreclosure action with a return date prior to July 1, 2016.

Staff: FMP staff includes one program manager, 25 mediation specialists serving the state's 14 judicial districts, 9 designated caseflow coordinators and 16 office clerks. Mediation specialists are Judicial Branch employees who are trained in mediation and all relevant aspects of the law. They have substantial knowledge of federal and state assistance programs and their respective guidelines, as well as community-based resources in each district. Most are attorneys with many years of mediation experience.

Eligibility: Mortgagors are eligible for the FMP if they are a borrower on the note secured by the mortgage being foreclosed, own and occupy the property as their primary residence, and the property is a 1-4 family residence located in Connecticut. The action must be a mortgage foreclosure with a return date on or after July 1, 2008.

Participation: The FMP has an opt-in model for participation, requiring mortgagors to file an Appearance and Foreclosure Mediation Certificate (request) demonstrating FMP eligibility within 15 days of the case's return date. However, a judge can refer a mortgagor to the FMP at any time for good cause.

Mediation Period: The mediation period concludes on the earlier of 7 months from the case's return date or 3 mediation sessions, although the period can be extended by a judge on motion of a party or the mediator in certain circumstances.

Objectives of the Mediation Program: The FMP's objectives are to determine if the parties can reach an agreement that will either avoid the foreclosure through loss mitigation, or expedite or otherwise facilitate the foreclosure. The parties are expected to pursue these objectives with reasonable speed and efficiency and in good faith without unreasonable and unnecessary delays. Mortgagees are expected to respond with a decision on a mortgagor's request for assistance within 35 days of receipt of a complete financial package. If the decision is a denial, the mortgagee must explain the denial. If additional information is requested or if the package is incomplete, the mortgagee is required to request the missing or additional information in writing within a reasonable period of time, and the 35 day decision time is extended for a reasonable time.

Scope: Mediation addresses all issues of the foreclosure, including dispositions of the property by sale, short sale, and deeds-in-lieu of foreclosure.

Premediation Process: All cases entering the FMP that have a return date on or after October 1, 2013 are required to participate in the following premediation process.

Mortgagees must provide the mediator and the mortgagor with certain information, including financial forms and a list of requested documentation that are needed for loss mitigation review, within 35 days of the case's return date.

Upon receipt, the mortgagor is given approximately two weeks to complete the financial forms and gather the documentation prior to meeting with the mediator assigned to the case. One or more meetings may be scheduled during the 35 day premediation period, which concludes 84 days from the case's return date. At the meeting(s), the mediator reviews the mortgagor's completed forms and documentation, or assists with their completion. The mediator may ask the mortgagor to make corrections to the forms, or provide additional documentation or explanations to the mortgagee. The mediator also may refer the mortgagor to appropriate community assistance programs. At the conclusion of premediation, the mediator facilitates the delivery of the mortgagor's completed financial package to the mortgagee or its attorney, and files a Premediation Report indicating whether mediation with the mortgagee will be scheduled. If mediation is not scheduled, participation in the FMP terminates, however the mortgagor is permitted to petition the court for reinclusion in the program. A sample Premediation Report (JD-CV-134) is attached to this report in Appendix B.

Mediator Reports: If a case is scheduled for mediation with the mortgagee, mediators must file a report within 3 business days after each mediation session that is held. Any party may file supplemental information in response to a mediator's report. All reports and supplemental information become part of the public court file and may be considered by a judge in ruling on motions to extend or shorten the mediation period, or in determining whether sanctions should issue. A sample Mediator's Report (JD-CV-89) is attached to this report in Appendix C.

Extensions of the Mediation Period: A judge must review all motions by a party or requests by a mediator to extend the mediation period and rule on the motion or request within 20 days. The mediation period may be extended if the court finds either that (i) a party engaged in a pattern or practice of conduct contrary to the objectives of the Program or (ii) it is highly probable that the parties will reach an agreement through mediation. The court may also grant extension requests that are by agreement of the parties.

Sanctions: A judge may impose sanctions on a party or a party's counsel who engages in intentional, or a pattern or practice of, conduct contrary to the objectives of the Program. Sanctions include terminating mediation, ordering the personal appearance of a party, imposing fines, and awarding or disallowing attorneys' fees. Data is not available regarding the frequency or type of sanctions issued against a party or its counsel because it would require a manual review of each case.

Participant Data

Table 5: Self-Represented Mortgagors in Mediation: July 1, 2008 - December 31, 2014

Judicial District	Cases in FMP	FMP Cases with at Least I Self Represented Party	Percentage of Cases with at Least I Self Represented Party	
Ansonia-Milford	2,488	1,627	65.4%	
Danbury	2,503	1,714	68.5%	
Fairfield-Bridgeport	5,260	3,551	67.5%	
Hartford	5,947	4,842	81.4%	
Litchfield	1,876	1,428	76.1%	
Meriden	261	191	73.2%	
Middlesex	1,606	1,244	77.5%	
New Britain	3,133	2,505	80%	
New Haven	5,220	3,846	73.7%	
New London	3,202	2,783	86.9%	
Stamford	3,725	1,903	51.1%	
Tolland	1,255	1,049	83.6%	
Waterbury	3,550	2,709	76.3%	
Windham	1,758	1,533	87.2%	
Statewide	41,784	30,925	74%	

Comment: In all cases participating in the FMP from the program's inception through December 31, 2014, there was at least one self-represented mortgagor in 74% of the cases statewide. By comparison, statistics show that approximately 25% of all civil cases have at least one self-represented party.

Cases Participating in the FMP: Between July 1, 2013 and December 31, 2014, a total of 10,261 cases participated in the FMP. Approximately 5,000 were still in the program as of December 31, 2014.

Table 6: Hardship Identified by the Mortgagor: July 2, 2013 — December 31, 2014

Hardship	Responses
Loss of Income	3,697
Medical	372
Divorce	360
Other	323
Increased expenses/debt	311
No response	494
Total:	5,557

Comment: Of the 10,261 cases in FMP, 5,557 of them had their initial FMP meeting during the reporting period. At the initial meeting, data was collected from the parties. The most frequently cited reason for the loan default was loss of income. The data entry system does not permit a mediator to report multiple hardships which would be reported in a narrative format. Narrative data is not available unless reviewed on a case by case basis.

Prior Participation in the FMP: Mortgagors in 387 (7%) of the 5,557 cases where initial information was collected between July 1, 2013 and December 31, 2014 had participated previously in the FMP.

Demographic Information Disclosed: Beginning April 2013, mediators began to collect voluntarily reported demographic information about FMP participants. The following tables report the responses of those who chose to respond to each question during the reporting period.

Table 7: Ethnicity

Description	Total
Not Hispanic or Latino	3,018
Hispanic or Latino	492
Not Disclosed	47

Comment: A total of 3,557 mortgagors answered this question on ethnicity.

Table 8: Race

Description	Total
American Indian or Alaska Native	8
Asian	54
Black or African American	539
Native Hawaiian or Other Pacific Islander	П
White	2,706
Not Disclosed	123

Comment: A total of 3,441 mortgagors answered this question on race.

Table 9: Gender

Description	Total
Female	1,828
Male	1,703
Not Disclosed	27

Comment: A total of 3,558 mortgagors answered this question on gender.

Table 10: Loan Type

Loan Type	Cases		
Conventional	2,277	(41%)	
FHA	1,174	(21%)	
Fannie Mae	814	(15%)	
Freddie Mac	422	(8%)	
VA	56	(1%)	
USDA	31	(less than 1%)	
Other	47	(less than 1%)	
Not Reported	736	(13%)	
Total:	5,557		

Comment: Loan type is a major factor in the type of assistance that may be available to a mortgagor. Depending on the loan servicer and investor, most mortgagors with conventional loans are first reviewed for Home Affordable Modification Program (HAMP) eligibility. Mortgagors with Fannie Mae or Freddie Mac insured loans are required to be reviewed first for HAMP eligibility regardless of servicer. Mortgagors with Federal Housing Administration (FHA) and Veteran's Administration (VA) insured loans may be reviewed for FHA and VA versions of HAMP after being reviewed for other types of loss mitigation assistance.

Premediation Data

July 1, 2013 — December 31, 2014

Any case assigned to the FMP with a return date on or after October 1, 2013 participated in the premediation process previously described in the "Program Summary" section of this report. At the conclusion of the premediation period, mediators filed a Premediation Report in each case, on the form attached in Appendix B. Cases with return dates prior to October 1, 2013 that were in the FMP during this reporting period did not participate in the premediation process. Accordingly, no Premediation Report would have been filed in these cases.

During the premediation eligibility period, a total of 10,458 premediation meetings were scheduled and 6,041 were held. Mediators filed 4,543 premediation reports at the conclusion of the premediation period. The difference in the number of meetings held and the number of reports filed indicates that, in many cases, more than one premediation meeting was held.

Table 11: Premediation Meetings Not Held as Scheduled

Judicial District	Continued or Did Not Proceed	Action Withdrawn	Case Settled	Moved to Earlier Date	Bankruptcy	Total
Ansonia-Milford	285	I	2	5	0	293
Danbury	178	3	0	0	3	184
Fairfield-Bridgeport	498	П	3	2	7	521
Hartford	902	14	4	9	4	933
Litchfield	115	2	0	3	0	120
Meriden	24	I	I	0	0	26
Middlesex	254	3	5	4	I	267
New Britain	244	6	4	4	3	261
New Haven	416	7	0	2	I	426
New London	352	4	0	П	I	368
Stamford	316	2	0	I	2	321
Tolland	189	2	I	0	0	192
Waterbury	168	3	0	2	I	174
Windham	408	2	I	I	3	415
Statewide:	4,349	61	21	44	26	4,501

Tables 12 through 16 summarize the data collected in Premediation Reports that were filed between July 1, 2013 and December 31, 2014. Not all cases in the FMP during this period would have a Premediation Report filed during the period since only those cases with return dates on or after October 1, 2013 would participate in premediation. In other cases premediation may not have concluded prior to December 31, 2014 so no report would have been filed.

Table 12: Did the Mortgagor(s) Attend the Meeting(s) Scheduled with the Mediator?

Judicial District	Yes	No	Total Reports Filed
Ansonia-Milford	259	54	313
Danbury	182	52	234
Fairfield-Bridgeport	308	87	395
Hartford	515	112	627
Litchfield	156	15	171
Meriden	23	7	30
Middlesex	136	84	220
New Britain	299	83	382
New Haven	401	203	604
New London	332	96	428
Stamford	346	50	396
Tolland	148	37	185
Waterbury	349	29	378
Windham	133	47	180
Statewide	3,587 (79%)	956 (21%)	4,543

Comment: Data indicates that mortgagors generally attend the scheduled premediation meetings. In certain cases, a mediator may refer the case to mediation when the mortgagor does not attend premediation meetings; for example when the mortgagor reports having been approved for a trial loan modification prior to premediation. In this event, the case may be referred to mediation with the mortgagee to ensure that the mortgagee converts the trial modification to a permanent loan modification upon the mortgagor's successful completion of the trial modification. In certain cases where the mediator determines after premediation that the mortgagor is ineligible for the FMP, the case may not be scheduled for mediation with the mortgagee unless a request is granted by a judge. When a mortgagor fails to attend the scheduled meeting(s) without good cause, the case is not referred to mediation and mediation is automatically terminated.

Table 13: Did the Mortgagor(s) Fully or Substantially Complete the Forms and Furnish the Documentation Requested by the Mortgagee?

Judicial District	Yes	No	Total Reports Filed
Ansonia-Milford	242	71	313
Danbury	189	45	234
Fairfield-Bridgeport	294	101	395
Hartford	488	139	627
Litchfield	112	59	171
Meriden	24	6	30
Middlesex	148	72	220
New Britain	260	122	382
New Haven	312	292	604
New London	258	170	428
Stamford	315	81	396
Tolland	128	57	185
Waterbury	287	91	378
Windham	146	34	180
Statewide	3,203 (71%)	1,340 (29%)	4,543

Comment: The premediation period is 35 days long. This generally limits premediation to one meeting with the mortgagor, although the court tries to schedule additional meetings where possible and has been able to do so in many cases as noted previously.

Table 14: Did the Mortgagee Timely Supply the Forms, Required Documentation and Information to the Mediator?

Judicial District	Yes	No	Total Reports Filed
Ansonia-Milford	126	187	313
Danbury	91	143	234
Fairfield-Bridgeport	235	160	395
Hartford	356	271	627
Litchfield	86	85	171
Meriden	19	П	30
Middlesex	105	115	220
New Britain	176	206	382
New Haven	219	385	604
New London	213	215	428
Stamford	194	202	396
Tolland	68	117	185
Waterbury	249	129	378
Windham	106	74	180
Statewide	2,243 (49%)	2,300 (51%)	4,543

Comment: The mortgagee is required to provide the mediator and the mortgagor with the following documents and information within 35 days of the case's return date: (a) loan payment history for the immediately preceding 12 month period, along with an itemization of the amount needed to reinstate the loan, all in plain English; (b) contact information (mail, email, fax, phone) for someone able to respond with reasonable adequacy and promptness regarding the information provided by the mortgagee, with updates thereto; (c) all forms and a list of documentation reasonably necessary for the mortgagee to evaluate the mortgagor for foreclosure alternatives available through the mortgagee; (d) a copy of the note and mortgage; (e) status of any pending foreclosure avoidance efforts; (f) a copy of the loss mitigation affidavit filed with the court; and (g) at the mortgagee's option (i) the history of foreclosure avoidance efforts, (ii) information regarding the condition of the property, and (iii) other information the mortgagee deems relevant to the objectives of the FMP. The mortgagee is required to provide this information to the mediator electronically via designated email addresses at each Judicial District court created by the Judicial Branch for this purpose. General Statutes (Supp. 2014) § 49-31 l(c)(4).

Data indicates that the mortgagee timely provided this information in 49% of all cases where a Premediation Report was filed during this reporting period.

Table 15: Did the Mortgagee Timely Supply the Forms, Required Documentation and Information to the Mortgagor(s)?

Judicial District	Yes	No	Total Reports Filed
Ansonia-Milford	73	240	313
Danbury	62	172	234
Fairfield-Bridgeport	154	241	395
Hartford	354	273	627
Litchfield	37	134	171
Meriden	18	12	30
Middlesex	3	217	220
New Britain	161	221	382
New Haven	122	482	604
New London	126	302	428
Stamford	192	204	396
Tolland	67	118	185
Waterbury	171	207	378
Windham	106	74	180
Statewide	1,646 (36%)	2,897 (64%)	4,543

Comment: The mortgagee is required to provide this information to the mortgagor by first class, priority or overnight mail. Mortgagors reported to the mediator that they had timely received the required information from the mortgagee in 36% of all cases where a Premediation Report was filed during this reporting period.

Table 16: Premediation Outcomes

Judicial District	Mediation Scheduled	Mediation Terminated	Total Premediation Reports
Ansonia-Milford	267	45	313
Danbury	203	30	234
Fairfield-Bridgeport	305	81	395
Hartford	520	92	627
Litchfield	166	5	171
Meriden	25	5	30
Middlesex	177	42	220
New Britain	327	54	382
New Haven	364	233	604
New London	310	111	428
Stamford	349	46	396
Tolland	154	31	185
Waterbury	336	18	378
Windham	152	25	180
Statewide	3,655 (81%)	819 (18%)	4,543

Comment: A substantial majority of cases proceeded to mediation with the mortgagee after the conclusion of premediation. There were 70 (or 1% of the total) additional Premediation Reports filed where the mediator did not answer this question.

Mediation Data

July 1, 2013 — December 31, 2014

A total of 50,062 mediation sessions were scheduled and 24,134 sessions were held during the reporting period. Mediators filed a total of 20,255 Mediator Reports for which data can be captured between August 16, 2013 and December 31, 2014. No Mediator Reports were required to be filed from July 1, 2013 to July 15, 2013 (the effective date of Public Act 13-136), and Mediator Reports were filed on paper from July 15, 2013 through August 15, 2013 for which data cannot be captured. Table 17 summarizes the reported reasons why mediation sessions were not held as scheduled.

Table 17: Mediation Sessions Not Held as Scheduled

	Continued By		ceed	drawn		arlier Date			
Judicial District	Party Unspecified	Mortgagor	Mortgagee	Court	Did Not Proceed	Action Withdrawn	Case Settled	Moved to Earlier Date	Bankruptcy
Ansonia-Milford	22	363	453	239	435	123	122	20	12
Danbury	21	426	368	68	290	123	77	10	7
Fairfield-Bridgeport	67	618	511	514	810	258	63	27	16
Hartford	28	471	950	459	1,846	291	131	59	23
Litchfield	0	276	289	139	224	103	10	Ш	9
Meriden	5	23	119	7	35	29	5	0	3
Middlesex	42	113	309	139	395	106	24	15	5
New Britain	100	280	595	160	584	178	60	31	10
New Haven	I	326	347	220	849	296	30	3	19
New London	121	322	766	148	530	182	61	68	12
Stamford	Ш	779	782	337	801	207	76	20	10
Tolland	5	133	201	108	203	56	55	13	4
Waterbury	0	482	389	185	518	209	5	9	20
Windham	5	144	328	162	466	107	22	4	9
Statewide:	428	4,756	6,407	2,885	7,986	2,268	741	290	159

Comment: There were 8 additional mediation sessions where no reason was given as to why the session was not held.

Tables 18 through 30 summarize the data by judicial district captured in Mediator Reports filed during the reporting period. A sample Mediator's Report (JD-CV-89) is attached in Appendix C.

Table 18a: Did the Parties Engage in Conduct Consistent with the Objectives of the Mediation Program?

	Mortgagee		Mort	gagor
Judicial District	Yes	No	Yes	No
Ansonia-Milford	1,307	11	1,354	30
Danbury	1,346	121	1,354	113
Fairfield-Bridgeport	2,246	170	2,248	168
Hartford	2,531	178	2,606	103
Litchfield	854	12	864	2
Meriden	72	7	67	12
Middlesex	606	103	631	78
New Britain	1,090	222	1,193	119
New Haven	2,158	325	2,187	296
New London	1,102	250	1,244	108
Stamford	1,851	285	1,969	167
Tolland	384	101	428	57
Waterbury	2,143	154	2,149	148
Windham	405	155	524	36
Statewide	18,095 (89%)	2,160 (11%)	18,818 (93%)	1,437 (7%)

Comment: General Statutes (Supp. 2014) §49-31k(7) defines the objectives of the mediation program as "(A)...a determination as to whether or not the parties can reach an agreement that will (i) avoid foreclosure by means that may include consideration of any loss mitigation options available through the mortgagee, or (ii) expedite or facilitate the foreclosure in a manner acceptable to the parties, and (B) includes an expectation that all parties shall endeavor to reach such determination with reasonable speed and efficiency by participating in the mediation process in good faith, but without unreasonable and unnecessary delays..."

Data indicates that the parties' conduct during mediation sessions was most often consistent with the FMP objectives.

Table 18b. Did The Parties Possess The Ability To Mediate?

	Mortgagee		Mort	gagor
Judicial District	Yes	No	Yes	No
Ansonia-Milford	1,338	46	1,371	13
Danbury	1,428	39	1,413	54
Fairfield-Bridgeport	2,343	73	2,358	58
Hartford	2,564	145	2,642	67
Litchfield	848	18	864	2
Meriden	68	П	72	7
Middlesex	640	69	666	43
New Britain	1,130	182	1,223	89
New Haven	2,199	284	2,300	183
New London	1,183	169	1,278	74
Stamford	1952	184	1,945	191
Tolland	379	106	458	27
Waterbury	2,153	144	2,143	154
Windham	497	63	546	14
Statewide	18,722 (92%)	1,533 (8%)	19,279 (95%)	976 (5%)

Comment: General Statutes (Supp. 2014) §49-31k(8) defines ability to mediate as "...an exhibition on the part of the relevant person of a willingness, including a reasonable ability, to participate in the mediation process in a manner consistent with the objectives of the mediation program and in conformity with any obligations imposed ...[by §49-31n(b)(2) and §49-31n(c)(2)]...including, but not limited to, a willingness and reasonable ability to respond to questions and specify or estimate when particular decisions will be made or particular information will be furnished and, with respect to the mortgagee, a reasonable familiarity with the loan file, any loss mitigation options that are available to the mortgagor and the material issues raised in prior mediation sessions...."

Data indicates that the parties most often possessed the ability to mediate at mediation sessions held during the reporting period.

Table 19: Did the Mortgagor Submit a Complete Financial Package?

Judicial District	Yes	No
Ansonia-Milford	1,102	282
Danbury	968	499
Fairfield-Bridgeport	1,591	825
Hartford	1,837	872
Litchfield	591	275
Meriden	48	31
Middlesex	553	156
New Britain	661	651
New Haven	1,498	985
New London	895	457
Stamford	1,590	546
Tolland	325	160
Waterbury	1,571	726
Windham	384	176
Statewide	13,614 (67%)	6,641 (33%)

Comment: Data indicates that mortgagors submitted a complete financial package to the mortgagee in approximately two-thirds of the reported cases. This data includes cases that participated in the premediation process (having return dates on or after October 1, 2013), where the initial financial package was reviewed by a mediator prior to submission to the mortgagee. However, updated financial packages requested thereafter by the mortgagee generally were submitted in between mediation sessions and were not reviewed by a mediator. The data also includes cases that did not participate in the premediation process. In these cases, financial packages generally were submitted by the mortgagor directly to the mortgagee or its counsel.

Table 20: What Foreclosure Alternative has the Mortgagor Requested?

Judicial District	Loan modification	Reinstatement	Repayment Plan	Short sale	Deed-in-Lieu of foreclosure	Modified law day/sale date	No response given
Ansonia-Milford	1,209	30	15	108	15	I	6
Danbury	1,082	74	20	172	48	10	61
Fairfield-Bridgeport	1,955	47	28	290	35	П	50
Hartford	2,198	57	33	287	57	12	65
Litchfield	645	12	7	95	25	10	72
Meriden	55	I	3	10	9	0	I
Middlesex	541	9	7	95	16	8	33
New Britain	1,052	26	П	147	30	9	37
New Haven	2,089	23	16	228	51	3	73
New London	1,057	26	7	128	40	8	86
Stamford	1,755	27	25	205	32	3	89
Tolland	371	9	4	71	24	I	5
Waterbury	1,859	57	15	221	47	13	85
Windham	449	I	3	63	31	7	6
Statewide:	16,317 (81%)	399 (2%)	194 (1%)	2,120 (10%)	460 (2%)	96 (1%)	669 (3%)

Comment: In the majority of cases, mediators report that mortgagors were seeking a home retention option, most often a loan modification. In 13% of the cases, mortgagors were seeking a graceful exit from the property, most often a short sale. In 3% of the reported cases, an option was not reported.

Table 21a: Has the Mortgagor been Previously Evaluated for a Similar Request?

	v	
Judicial District	Yes	No
Ansonia-Milford	295	1,089
Danbury	267	1,200
Fairfield-Bridgeport	400	2,016
Hartford	425	2,284
Litchfield	325	541
Meriden	38	41
Middlesex	151	558
New Britain	486	826
New Haven	844	1639
New London	477	875
Stamford	660	1476
Tolland	92	393
Waterbury	526	1771
Windham	187	373
Statewide	5,173 (26%)	15,082 (74%)

Comment: Data indicates that a majority of mortgagors are reviewed for assistance for the first time while in mediation.

Table 21b: If the Answer in 21a was Yes, When was the Mortgagor Previously Evaluated?

Judicial District	Evaluated prior to mediation	Evaluated while in mediation	Total Previously Evaluated
Ansonia-Milford	95	206	295
Danbury	169	97	267
Fairfield-Bridgeport	131	270	400
Hartford	152	304	425
Litchfield	176	164	325
Meriden	23	15	38
Middlesex	85	98	151
New Britain	324	187	486
New Haven	491	429	844
New London	291	234	477
Stamford	272	441	660
Tolland	41	58	92
Waterbury	292	216	526
Windham	187	151	187
Statewide:	2,729 (53%)	2,870 (55%)	5,173

Comment: Where the mortgagee previously had reviewed the mortgagor for assistance, reviews had been conducted both prior to and during mediation, in relatively equal numbers. In some of these cases, it is possible that reviews were completed both prior to and during mediation. In the 5,173 cases where mortgagors were previously evaluated, 3,216 (62%) reported a change in financial circumstances.

Table 22a: Has the Mortgagee Responded to the Mortgagor's Request?

Judicial District	Yes	No	Not Applicable
Ansonia-Milford	702	395	281
Danbury	1,065	83	170
Fairfield-Bridgeport	1,285	515	608
Hartford	1,014	738	924
Litchfield	342	239	233
Meriden	34	33	12
Middlesex	292	282	128
New Britain	389	445	472
New Haven	732	819	882
New London	496	499	350
Stamford	1,435	365	305
Tolland	151	255	78
Waterbury	569	742	902
Windham	184	83	289
Statewide	8,690 (44%)	5,493 (28%)	5,634 (28%)

Comment: A response of "not applicable" most often indicates that additional data has been requested in order for the mortgagee to respond with a decision. In some cases, mediators reported that the mortgagee had responded to the mortgagor's request if that response was a request for additional information and not a decision.

Table 22b: If Yes in 22a, What was the Mortgagee's Response to the Mortgagor's Request?

Judicial District	Request Approved	Request Denied	Request for Additional Documents
Ansonia-Milford	193	191	318
Danbury	104	122	839
Fairfield-Bridgeport	263	284	738
Hartford	348	367	299
Litchfield	105	91	146
Meriden	22	П	I
Middlesex	143	136	13
New Britain	205	161	23
New Haven	433	275	24
New London	283	211	2
Stamford	232	354	849
Tolland	61	88	2
Waterbury	337	232	0
Windham	108	71	5
Statewide	2,837 (33%)	2,594 (30%)	3,259 (37%)

Table 22c: Is the Mediator Aware of any Reason to Disagree with the Mortgagee's Response?

Judicial District	Yes	No
-		-
Ansonia-Milford	88	659
Danbury	21	1,146
Fairfield-Bridgeport	123	1,208
Hartford	196	1,288
Litchfield	15	58
Meriden	I	32
Middlesex	18	639
New Britain	58	405
New Haven	84	660
New London	71	379
Stamford	218	1,393
Tolland	24	123
Waterbury	34	312
Windham	53	137
Statewide	1,004 (11%)	8,439 (89%)

Table 23: Has the Mortgagor Responded to the Mortgagee's Offer on a Reasonably Timely Basis?

Judicial District	Yes	No	Not Applicable
Ansonia-Milford	166	7	1,206
Danbury	110	7	1,302
Fairfield-Bridgeport	288	25	2,089
Hartford	463	81	2,111
Litchfield	154	3	678
Meriden	14	4	61
Middlesex	122	58	527
New Britain	147	30	1,121
New Haven	383	87	1,951
New London	185	55	1,091
Stamford	194	43	1,861
Tolland	81	12	392
Waterbury	614	58	1,517
Windham	123	9	414
Statewide	3,044 (16%)	479 (2%)	16,321 (82%)

Comment: Data shows that when the mortgagee has offered assistance, the mortgagor timely responded to the offer.

Table 24: Has the Mortgagee Requested Additional Information from the Mortgagor?

Judicial District	Yes	No
Ansonia-Milford	782	602
Danbury	673	794
Fairfield-Bridgeport	1,490	926
Hartford	1,678	1,031
Litchfield	515	351
Meriden	44	35
Middlesex	301	408
New Britain	487	825
New Haven	1,222	1,261
New London	583	769
Stamford	1,370	766
Tolland	307	178
Waterbury	1,069	1,228
Windham	282	278
Statewide	10,803 (53%)	9,452 (47%)

Comment: Requests for additional information are required to be in writing. General Statutes (Supp. 2014) §§49-31n(b)(2) and 49-31n(c)(2). In the majority of cases, the mortgagee requested additional information from the mortgagee.

Table 25: Has the Mortgagor Supplied, on a Reasonably Timely Basis, Additional Information Reasonably Requested by the Mortgagee?

Judicial District	Yes	No	Not Applicable
Ansonia-Milford	1,044	36	284
Danbury	970	54	398
Fairfield-Bridgeport	1,630	224	540
Hartford	1,540	171	956
Litchfield	574	3	244
Meriden	30	10	36
Middlesex	66	109	532
New Britain	428	84	783
New Haven	1,139	338	923
New London	687	170	473
Stamford	1,473	178	446
Tolland	205	46	226
Waterbury	1,100	176	857
Windham	27	22	487
Statewide	10,913 (55%)	1,621 (8%)	7,185 (37%)

Comment: In 10,913 of the 12,534 requests for additional information, the mortgagor timely responded 87% of the time.

Table 26: Is the Information Provided by the Mortgagor Still Current for the Mortgagee's Review?

Judicial District	Yes	No
Ansonia-Milford	974	410
Danbury	748	719
Fairfield-Bridgeport	1,408	1,008
Hartford	1,673	1,036
Litchfield	429	437
Meriden	31	48
Middlesex	331	378
New Britain	458	854
New Haven	1,055	1,428
New London	642	710
Stamford	1,185	951
Tolland	271	214
Waterbury	1,116	1,181
Windham	358	202
Statewide	10,679 (53%)	9,576 (47%)

Comment: Data indicates that financial packages frequently became "stale", requiring the mortgagor to submit a new financial package.

Table 27a. Has the Mortgagee Provided a Reasonable Explanation of a Denial for the Foreclosure Alternative Requested?

Judicial District	Yes	No	Not Applicable
Ansonia-Milford	183	15	1,179
Danbury	111	19	1,309
Fairfield-Bridgeport	263	13	2,128
Hartford	361	85	2,234
Litchfield	55	2	720
Meriden	17	2	60
Middlesex	17	91	599
New Britain	166	17	1,122
New Haven	265	35	2,137
New London	172	47	1,128
Stamford	358	32	1,713
Tolland	87	16	380
Waterbury	222	23	1,967
Windham	9	14	531
Statewide	2,286 (12%)	411 (2%)	17,207 (86%)

Comment: If the mortgagee denies the mortgagor's request for assistance, the mortgagee is required to provide the reason(s) for the denial. General Statutes (Supp. 2014) §§49-31n(b)(2) and 49-31n(c)(2). Mediators analyze and discuss denials with the parties during mediation sessions in order to ensure that the denial was proper.

Table 27b: Is the Mediator Aware of any Material Reason to Disagree with the Denial?

1 P. 1 D 1	V	N
Judicial District	Yes	No
Ansonia-Milford	57	1,327
Danbury	6	1,461
Fairfield-Bridgeport	59	2,357
Hartford	158	2,551
Litchfield	4	862
Meriden	I	78
Middlesex	2	707
New Britain	26	1,286
New Haven	45	2,438
New London	53	1,299
Stamford	63	2,073
Tolland	22	463
Waterbury	16	2,281
Windham	12	548
Statewide	524 (3%)	19,731 (97%)

Table 28: Has the Mortgagee Complied with the Statutory Time Frame for Responding to Requests for Decisions?

Judicial District	Yes	No
Ansonia-Milford	1,218	166
Danbury	699	768
Fairfield-Bridgeport	1,542	874
Hartford	2,341	368
Litchfield	625	241
Meriden	59	20
Middlesex	552	157
New Britain	487	825
New Haven	525	1,958
New London	583	769
Stamford	1,370	766
Tolland	293	192
Waterbury	1,772	525
Windham	66	494
Statewide	12,132 (60%)	8,123 (40%)

Comment: The mortgagee is required to respond with a decision on a complete financial package submitted by the mortgagor within 35 days. If the package is incomplete or if additional information is necessary to underwrite the request, the 35 day deadline is extended for a reasonable time. General Statutes (Supp. 2014) §§49-31n(b)(2) and 49-31n(c)(2).

Table 29a: Did the Parties Satisfy the Expectations Set Forth in the Previous Report?

		Mortgagee			Mortgagor	
Judicial District	Yes	No	N/A	Yes	No	N/A
Ansonia-Milford	942	47	389	945	45	386
Danbury	258	661	537	232	676	537
Fairfield-Bridgeport	1,630	91	689	1,482	234	688
Hartford	1,713	110	859	1,602	228	845
Litchfield	620	5	222	628	I	220
Meriden	40	3	35	33	П	34
Middlesex	318	52	338	327	48	332
New Britain	667	89	552	643	116	548
New Haven	1,275	285	893	1,202	480	765
New London	605	194	552	637	164	543
Stamford	1,445	138	517	1,350	230	519
Tolland	213	121	151	262	73	145
Waterbury	1,255	97	870	1,187	151	861
Windham	Ш	107	340	187	78	290
Statewide	11,092 (55%)	2,000 (10%)	6,944 (35%)	10,717 (54%)	2,535 (13%)	6,713 (33%)

Table 29b: Is a Subsequent Mediation Expected to Occur?

Judicial District	Yes	No	Don't Know
•			
Ansonia-Milford	1,121	70	192
Danbury	1,126	58	264
Fairfield-Bridgeport	1,974	120	301
Hartford	2,213	128	305
Litchfield	672	49	127
Meriden	67	7	5
Middlesex	547	81	70
New Britain	1,036	92	179
New Haven	1,928	135	372
New London	1,057	150	136
Stamford	1,495	40	548
Tolland	392	15	11
Waterbury	2,025	67	98
Windham	492	24	40
Statewide	16,145 (81%)	1,036 (5%)	2,714 (14%)

Comment: A "don't know" response to this question indicates that the mediation period must be extended in order to schedule another mediation session. This first requires a party or the mediator to request an extension, and a judge to approve the extension request.

Table 30: Will the Parties Benefit from Further Mediation?

Judicial District	Yes	No
Ansonia-Milford	1,285	99
Danbury	1,384	83
Fairfield-Bridgeport	2,247	169
Hartford	2,495	214
Litchfield	787	79
Meriden	71	8
Middlesex	577	132
New Britain	1,213	99
New Haven	2,195	288
New London	1,123	229
Stamford	1,918	218
Tolland	453	32
Waterbury	2,080	217
Windham	531	29
Statewide	18,359 (91%)	1,896 (9%)

Comment: Mediators overwhelmingly report that further mediation would be beneficial in order to determine if settlement is possible.

Supplemental Information by Party

July 1, 2013 — December 31, 2014

If a party disagrees with anything contained in a Mediator's Report or wishes to provide additional information about a mediation session, a party is permitted to file supplemental information which becomes part of the court's file.

Table 31: Supplemental Information Filed by Party

Judicial District	By Mortgagee	By Mortgagor	Total
Ansonia-Milford	0	5	5
Danbury	7	I	8
Fairfield-Bridgeport	7	5	12
Hartford	13	13	26
Litchfield	0	3	3
Meriden	I	0	I
Middlesex	5	I	6
New Britain	13	4	17
New Haven	7	17	24
New London	15	6	21
Stamford	П	13	24
Tolland	16	2	18
Waterbury	5	3	8
Windham	14	2	16
Statewide:	114	75	189

Comment: During the reporting period, mediators filed 20,255 Mediator Reports statewide. Supplemental information was filed by a party less than 1% of the time.

Requests to Extend the Mediation Period

July 1, 2013 — December 31, 2014

Table 32: Requests to Extend the Mediation Period

Judicial District	By Mortgagee	By Mortgagor	By Mediator	Total
Ansonia-Milford	385	1,214	205	1,804
Danbury	321	825	200	1,346
Fairfield-Bridgeport	470	2,001	82	2,553
Hartford	831	738	2,754	4,323
Litchfield	285	367	698	1,350
Meriden	107	37	I	145
Middlesex	256	133	2	391
New Britain	526	718	46	1,290
New Haven	422	2,271	311	3,004
New London	659	1,025	120	1,804
Stamford	468	1,153	108	1,729
Tolland	216	172	54	442
Waterbury	403	703	612	1,718
Windham	281	318	106	705
Statewide:	5,630	11,675	5,299	22,604

Comment: Of the 22,604 extension requests that were filed, 25% were filed by the mortgagee, 52% were filed by the mortgagor, and 23% were filed by the mediator.

Mediation Objections Filed

July 1, 2013 — December 31, 2014

Table 33: Mediation Objections Filed by Party with Case Outcome

Judicial District	Party	Pending Cases ⁸	Cases Withdrawn	Cases Dismissed by the Court	Judgments of Strict Foreclosure	Judgments of Foreclosure by Sale	Total
Ansonia-Milford	Mortgagee	117	37		27	2	183
Alisoilia-riilloru	Mortgagor	8	6	3	4	I	22
Danbury	Mortgagee	167	32	I	66	3	269
Dailbury	Mortgagor	7	4	I	6	ļ	19
Enirfield Dridgenort	Mortgagee	205	84	12	87	21	409
Fairfield-Bridgeport	Mortgagor	23	5	6	8	7	49
Hartford	Mortgagee	258	98	5	94	12	467
пагиоги	Mortgagor	26	6		16	2	51
Litchfield	Mortgagee	71	30	2	41	10	154
Littillela	Mortgagor	9	3		I	ļ	14
Meriden	Mortgagee	6	l		5	3	15
rieriueii	Mortgagor						
Middlesex	Mortgagee	51	16		29	I	97
riludiesex	Mortgagor	4	4		5		13
New Britain	Mortgagee	160	38	9	57	5	269
New Dritain	Mortgagor	17	5	3	2		27
New Haven	Mortgagee	302	41		87	7	437
New naveii	Mortgagor	31	7		5	2	45
New London	Mortgagee	102	32		46	3	184
New London	Mortgagor	14	6	I	4		25
Stamford	Mortgagee	321	69	27	58	3	478
Stannord	Mortgagor	49	7	5	27	3	91
Tolland	Mortgagee	20	10	13	22		65
Tolialiu	Mortgagor	I	2		2		5
Waterbury	Mortgagee	219	42	l	71	I	334
Waterbury	Mortgagor	17	4		12		33
Windham	Mortgagee	63	22	4	13	7	109
William	Mortgagor	6	7		2		15
Statewide	Mortgagee	2,062	552	75	703	78	3,470
Statewide	Mortgagor	212	66	20	94	17	409

⁸ May include pending cases not in FMP.

Mediation Outcomes

July 1, 2013 — December 31, 2014

Table 34: Cases Completing Mediation by Judicial District

	FMP Terminated	FMP Co	mpleted	
Judicial District	by Judge or Mortgagor	Cases	Percentage	Total
Ansonia-Milford	150	328	69%	478
Danbury	224	227	50%	451
Fairfield-Bridgeport	425	480	53%	905
Hartford	242	653	73%	895
Litchfield	116	160	58%	276
Meriden	10	36	78%	46
Middlesex	52	219	81%	271
New Britain	223	293	57%	516
New Haven	334	477	59%	811
New London	191	367	66%	558
Stamford	300	429	59%	729
Tolland	67	166	71%	233
Waterbury	296	449	60%	745
Windham	43	211	83%	254
Statewide	2,673	4,495	63%	7,168

Comment: During the reporting period, 4,495 cases completed mediation statewide. Table 35 reports the outcomes in those cases.

Table 35: Mediation Outcome for Cases Completing Mediation

Judicial District	Loan Modification-Non-HAMP	Loan Modification- HAMP	Loan Modification- DOJ9	Partial Claim	Reinstatement	Repayment	Forbearance	Loan Payoff	EMAP	Sale	Short Sale	Deed-in-Lieu	Extended Law Day/Sale Date	Not settled
Ansonia-Milford	146	66	I	0	3	I	0	2	6	4	15	4	6	74
Danbury	109	48	0	0	5	0	0	I	7	5	34	4	3	П
Fairfield-Bridgeport	245	97	I	I	10	I	I	0	12	2	43	7	12	48
Hartford	312	119	0	5	15	6	0	0	32	7	30	12	68	47
Litchfield	54	31	0	I	5	3	I	I	5	4	17	7	21	10
Meriden	14	4	0	I	2	2	0	0	4	0	I	I	3	4
Middlesex	70	25	0	0	6	I	I	0	4	2	18	4	28	60
New Britain	169	40	0	0	8	5	I	0	14	3	19	9	14	П
New Haven	233	123	3	2	10	4	5	I	12	3	27	5	I	48
New London	160	88	4	4	12	4	I	0	17	3	21	16	28	9
Stamford	177	59	8	0	П	3	0	0	3	8	47	9	0	104
Tolland	70	16	0	2	12	7	0	0	9	5	12	9	9	15
Waterbury	207	63	0	I	12	4	5	I	14	I	29	16	50	46
Windham	93	30	0	0	7	0	I	0	12	0	22	П	34	I
Statewide:	2,059	809	17	17	118	41	16	6	151	47	335	114	277	488

Comment: Of the 4,495 cases that completed mediation, mortgagors in 3,234 of those cases were able to stay in their homes. This represents a 72% home retention rate.

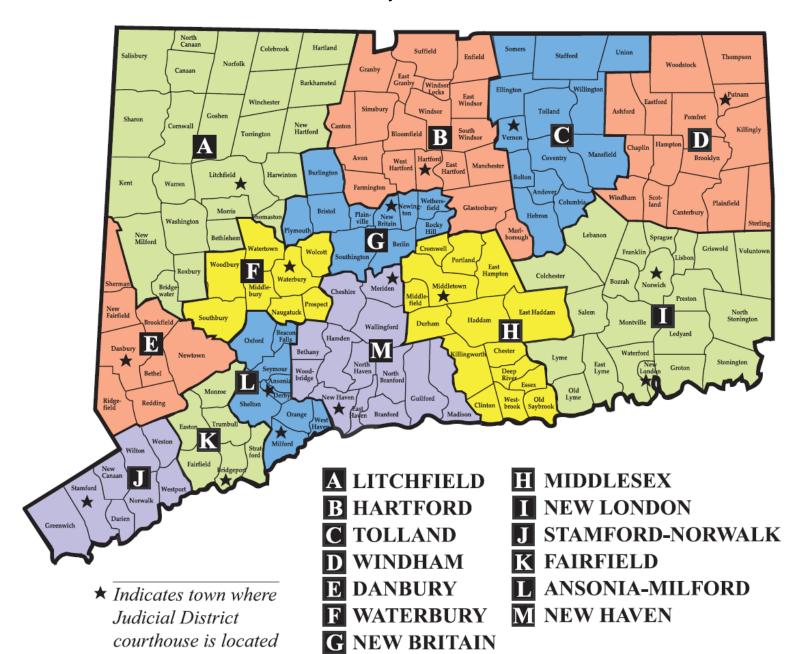
⁹ Indicates a Department of Justice Ioan modification pursuant to the 2012 National Mortgage Settlement with Bank of America, N.A.; CitiMortgage, Inc.; JP Morgan Chase Bank, N.A.; Residential Capital LLC and affiliates (formerly GMAC); and Wells Fargo & Company/Wells Fargo Bank, N.A.



— A through E —

Appendix A

Connecticut Judicial Districts



Appendix B

Premediation Report JD-CV-134

FORECLOSURE MEDIATOR'S

STATE OF CONNECTICUT

COURT USE ONLY
EMPRE

ID-CV-134 New 8-13		
C.G.S. § 49-31/(c)(4); P.A. 13-136	www.jud.ct.gov	
Name of Case		
Docket Number	Return Date Judicia	District
Name of Mediator	Date(s)	of premediation meeting(s)
The following is a report of the premed	liation meeting(s):	
1. Did the mortgagor(s) attend the scho	eduled meeting(s) with the mediator? E	xplain Yes No
		2
Did the mortgagor(s) fully or substar by the mortgagee? Explain:	ntially complete the forms and fun shit	doc nentation requested Yes No
3. Did the mortgagee timely supply the	forms, required roumer, ation and info	ormation:
to the mediator?	es No	Date supplied:
to the mortgagor(s)? 4. Other information relevant to	© Yes ☐ No 'es ⊕ the mediation program:	Date supplied:
to the mortgagor(s)? 4. Other information relevant to		Date supplied:
		Date supplied:
4. Other information relevant to	es of the mediation program:	
4. Other information relevant to Mediation with the mortgagee will be Mediation with the mortgagee will note: Any mortgagor wishing for reinclusion in the mortgagor.	res or the mediation program:	ed. tition the court and show good cause ted to a material change in financial
4. Other information relevant to Mediation with the mortgagee will be Mediation with the mortgagee will note: Any mortgagor wishing for reinclusion in the mortgagor.	res or the mediation program: see scheduled. not be scheduled; mediation is terminate at to contest such determination shall perediation program, including but not limit stake or misunderstanding of the facts be	ed. tition the court and show good cause ted to a material change in financial

Appendix C

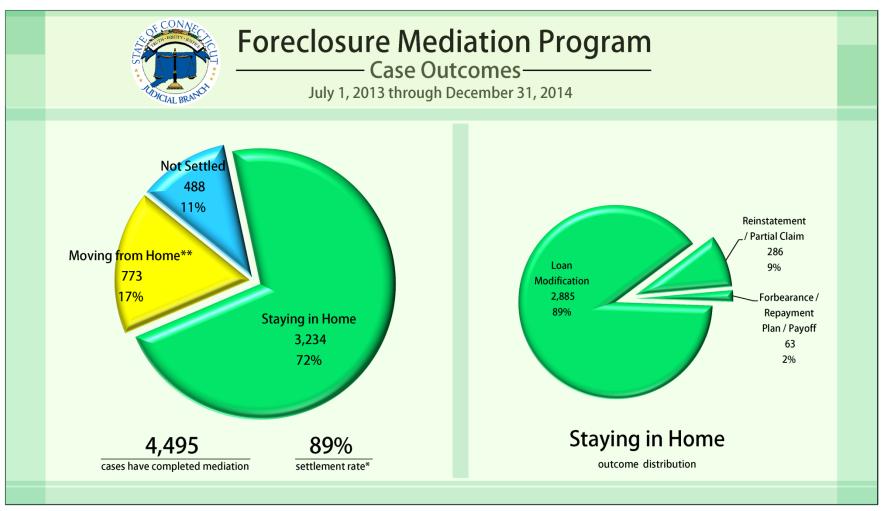
Mediator's Report JD-CV-89 (Page 1)

Did the parties engage in conduct consistent with the objectives of the mediate		Return Date Date Mediation Held Yes No
1. Did the parties engage in conduct consistent with the objectives of the mediate Plaintiff	atement	Date Mediation Held
Duddial District	atement	Date Mediation Held
1. Did the parties engage in conduct consistent with the objectives of the mediation of the parties engage in conduct consistent with the objectives of the mediation of the parties possess the ability to mediate? Did the parties possess the ability to mediate? Plaintiff	atement	☐ Yes ☐ No
Defendant Yes No If no, explain: Did the parties possess the ability to mediate? Plaintiff Yes No If no, explain: Defendant Yes No If no, explain: Defendant Yes No If no, explain: 2. Did the mortgagor submit a complete financial packing the minitigage? If no, explain: 3. What foreclosure alternative has the mortgingon equected? Loan modification Repaymen Reinstally short Sale Modification Modification Modification	atement	
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Did the parties possess the ability to mediate? Plaintiff		
Plaintiff Yes No If no, explain: Defendant Yes No If no, explain: 2. Did the mortgagor submit a complete financial packrige in the number of		
Defendant Yes No If no, explain: 2. Did the mortgagor submit a complete financial pack of the notigagor? If no, explain: 3. What foreclosure alternative has the mortgrous eque ed? Loan modification Repartine Modification M		
2. Did the mortgagor submit a complete financial packr go in the minitigagor? If no, explain: 3. What foreclosure alternative has the mortgr gon equeled? Loan modification Repartmen Reinstall Short Sale Modification In mediation In mediation In mediation In mediation In mediation In the submitted Short Sale In mediation In mediation In the submitted Short Sale In mediation In mediation In the submitted Short Short Sale In mediation In mediation In the submitted Short Short Sale In the submitted Short Short Sale In the submitted Short Sho		
3. What foreclosure alternative has the mortor gor eque ed? Loan modification Repaymen Reinsta Short Sale Modification In mediation In mediation In mediation In mediation In mediation In mediation? If yes, has there been a change in circumstances since that evaluation? If yes, explain: 5. Has the mortgagee responded to the mortgagor's request? Description of the response: Approval Denial Explain: Is the mediator aware of any material reason to disagree with that response?		
3. What foreclosure alternative has the mortor gor eque ed? Loan modification Repaymen Reinsta Short Sale Modification In mediation In mediation In mediation In mediation In mediation In mediation? If yes, has there been a change in circumstances since that evaluation? If yes, explain: 5. Has the mortgagee responded to the mortgagor's request? Description of the response: Approval Denial Explain: Is the mediator aware of any material reason to disagree with that response?		Yes No
□ Loan modification □ Repaymen □ Reinstate □ Short Sale □ □ □ □ □ □ □ □ □ Modificate 4. Has the mortgagor been previously evaluated for a similar request? If yes, prior to mediation □ In mediation □ If yes, has there been a change in circumstances since that evaluation? If yes, explain: 5. Has the mortgagee responded to the mortgagor's request? Description of the response: □ Approval □ Denial Explain: Is the mediator aware of any material reason to disagree with that response?		Yes No
4. Has the mortgagor been previously evaluated for a similar request? If yes, prior to mediation In mediation In mediation If yes, has there been a change in circumstances since that evaluation? If yes, explain: 5. Has the mortgagee responded to the mortgagor's request? Description of the response: Approval Denial Explain: Is the mediator aware of any material reason to disagree with that response?	ation of sale date/law day	☐ Yes ☐ No
If yes, prior to mediation In mediation If yes, has there been a change in circumstances since that evaluation? If yes, explain: 5. Has the mortgagee responded to the mortgagor's request? Description of the response: Approval Denial Explain: Is the mediator aware of any material reason to disagree with that response?		Yes No
If yes, has there been a change in circumstances since that evaluation? If yes, explain: 5. Has the mortgagee responded to the mortgagor's request? Description of the response: Approval Denial Explain: Is the mediator aware of any material reason to disagree with that response?		
If yes, explain: 5. Has the mortgagee responded to the mortgagor's request? Description of the response: Approval Denial Explain: Is the mediator aware of any material reason to disagree with that response?		
5. Has the mortgagee responded to the mortgagor's request? Description of the response: Approval Denial Explain: Is the mediator aware of any material reason to disagree with that response?		Yes No
Description of the response: Approval Denial Explain: Is the mediator aware of any material reason to disagree with that response?		
Explain: Is the mediator aware of any material reason to disagree with that response?	☐ Yes ☐ No	☐ Not Applicable
Explain: Is the mediator aware of any material reason to disagree with that response?		
Is the mediator aware of any material reason to disagree with that response?		
		☐ Yes ☐ No
6. Has the mortgagor responded to the mortgagee's offer on a reasonably timely	y basis? ☐ Yes ☐ No	Not Applicable
Explain:	, 500.0.	
7. Has the mortgagee requested additional information from the mortgagor?		☐ Yes ☐ No
If yes, what are the stated reasons for the request and by what date must the information be submitted so that all financials will remain current?		∐ Yes ∐ No
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Do	ocket Number	
8.	Has the mortgagor supplied, on a reasonably timely basis, additional information reasonably requested by the mortgagee?	Yes No
	If no, reason:	
9.	Is information provided by the mortgagor still current for the mortgagee's review?	☐ Yes ☐ No
	If no, list the out-of date information and the reason it is no longer current:	
10.	Has the mortgagee provided a reasonable explanation of a denial for the foreclosure alternative requested?	Yes No
	Is the mediator aware of any material reasons to disagree with the denial?	☐ Yes ☐ No
	If yes, explain:	
11.	. Has the mortgagee complied with the statutory time frames for responding to requests for decisions? If no, explain:	Yes No
	Plaintiff Yes No Not Applicable Defendant(s) Yes No Not Applicable	
		☐ Don't Know
13.	Defendant(s) Yes No Not Applicable If no, explain: Is a subsequent mediation session expected to occur Describe the expectations for each party both prior to and for the next mediation session, if applicable:	
	Defendant(s) Yes No Not Applicable If no, explain: Is a subsequent mediation session expected to occur Yes No Describe the expectations for each party both prior to a d for the next mediation session, if applicable:	
Ad	Defendant(s) Yes No Not Applicable If no, explain: Is a subsequent mediation session expected to occur Yes No Describe the expectations for each party both prior to a d for the next mediation session, if applicable: Will the parties benefit from further mediation.?	
Ad	Defendant(s)	
Thi	Defendant(s)	

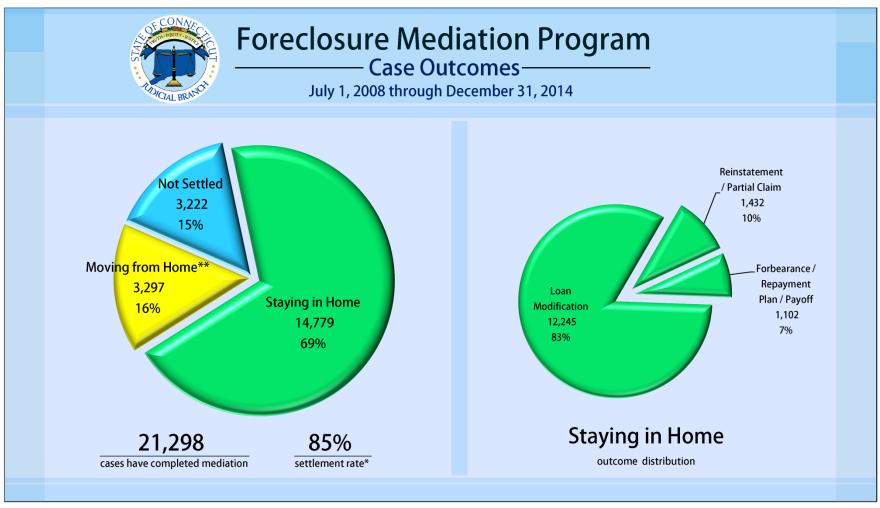
Appendix D



^{*} Settlement Rate is "Moving from Home" plus "Staying in Home" divided by cases that have completed mediation.

^{** &}quot;Moving from Home" includes: Agreements for a Short Sale, a Deed In Lieu, or Extension of the Law Day or Sale Date.

Appendix E



^{*} Settlement Rate is "Moving from Home" plus "Staying in Home" divided by cases that have completed mediation.

^{** &}quot;Moving from Home" includes: Agreements for a Short Sale, a Deed In Lieu, or Extension of the Law Day or Sale Date.